



# EGE **EPIC** Growth Exchange

27<sup>th</sup> and 28<sup>th</sup> March 2025, Dublin, Ireland



# Alex Suciu

VP Global Vice President Strategic Revenue  
Management at MARS WRIGLEY

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*How to grow profitably in a VUCA world*



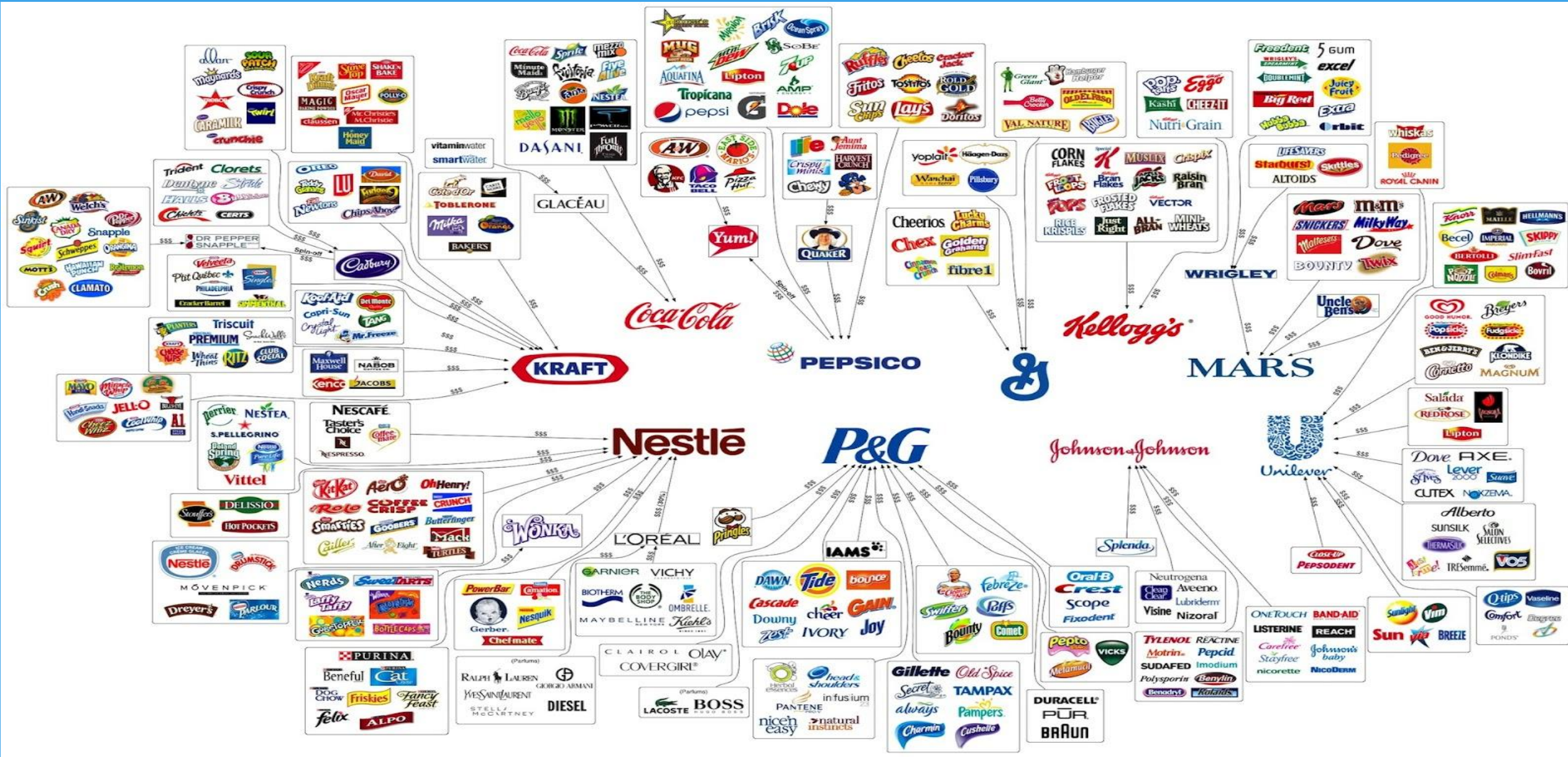
**PRICING TEAM**



**SALES TEAM**



Today the competition within FMCG is significant and delivering consistent Growth is not easy anymore !





# About me and my craft :



**Global Expertize in Marketing & Sales Strategy-Revenue Management  
top 30 markets**



Finance



Startup Operations  
Finance ,Sales & Marketing



GM ,Finances, S&OP  
Sales & Marketing,  
Global Sales strategy  
, NRM



Global VP **SRM**

# MARS Inc.

The world  
we want  
tomorrow  
starts with  
how we do  
business  
today  
**MARS**



**150,000+ Associates**

are united and guided by Five Principles of Mars, which span geographies, languages, cultures and generations



**1911**

Frank C. Mars made the first Mars candies in his Tacoma, Wash., kitchen

**70+**

Operating markets worldwide



Global HQ in  
McLean, VA

glassdoor  
**BEST PLACES  
TO WORK**



Private,  
family-owned  
company

**\$50B+**  
NET SALES



**170+**

Mars brands are  
enjoyed in 170+  
markets worldwide



**400+**  
SITES

**3,000**  
VETERINARY HOSPITALS



**Billion Dollar  
Brands**





# Session topics

Provide a shared understanding of why complexity exist in Marketing for FMCG



Pricing  
How & What to simplify ?



"The future-AI"  
Successfully  
ADAPT TO NEW  
WORLD



Q&A





# BUSINESS AGILITY IN A VUCA WORLD





# VUCA: volatility, uncertainty, complexity & ambiguity



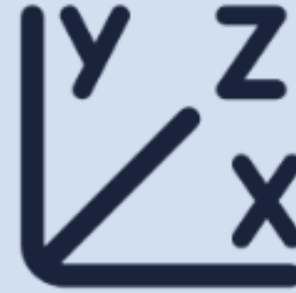
## **Volatility**

A key aspect of your work is subject to major, unpredictable peaks and troughs.



## **Uncertainty**

The future is unknown, but external events are likely to be impactful.



## **Complexity**

Many interconnected factors influence one another, in ways that are challenging to model confidently.



## **Ambiguity**

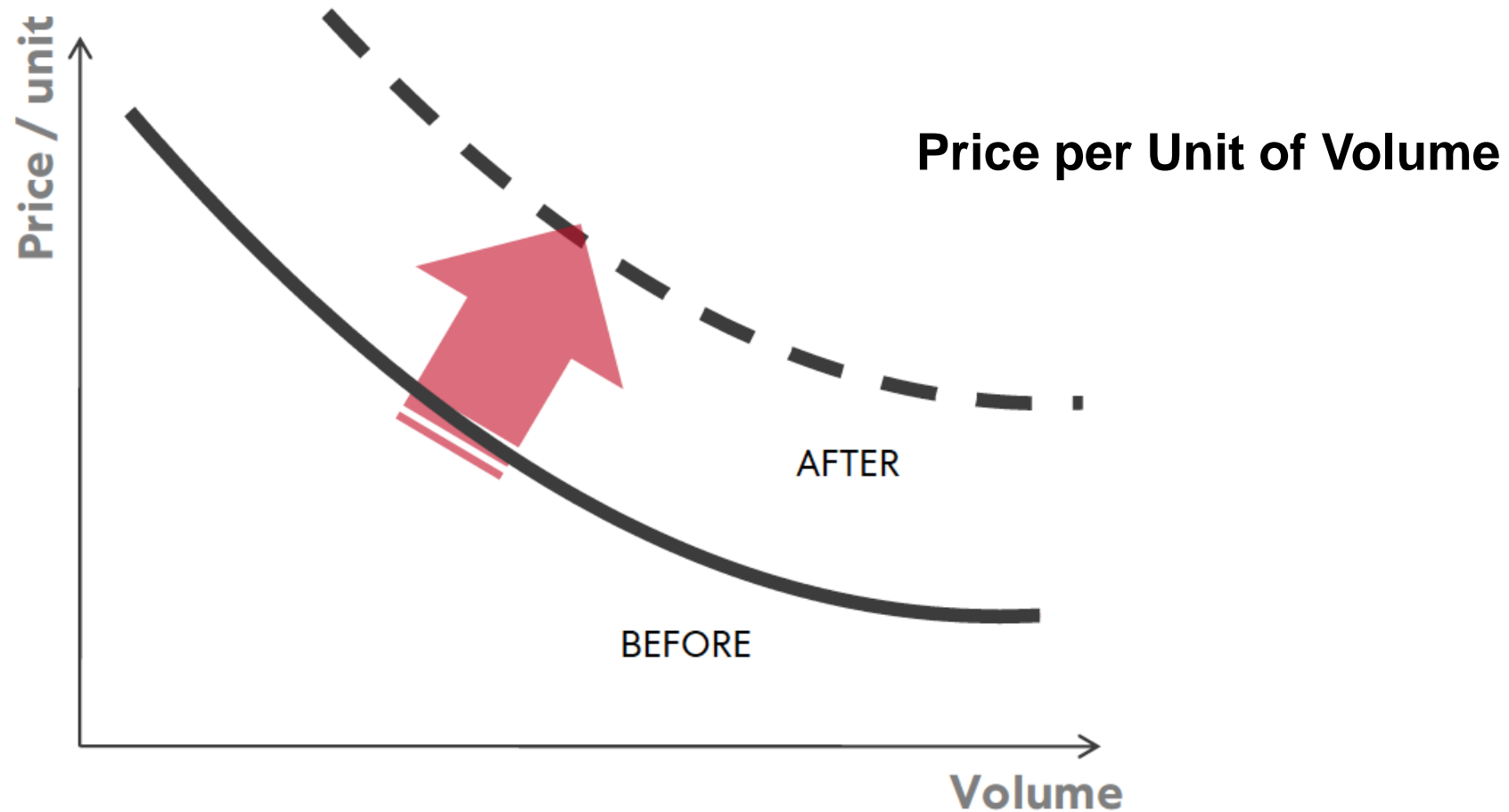
Conflicting, noisy or insufficient data makes it difficult to assess what's really going on.

# What I want is simple :good RM results

Sell More & More profitable –Consistently

Segmented Pack/Price/Channel mix Impact on the Demand Curve

---





Cocoa (USD/T) 7884.0 -173.3 (-2.15%)

+300% vs 2024

12000

10000

6000

4000

2000

7884.0

2021

2022

2023

2024

2025



1D

1W

1M

6M

1Y

5Y

10Y

25Y

50Y

All

# Coffee

Summary

Stats

Forecast

Alerts

↓ Export ▾

Coffee (USd/Lbs) **381.04** -11.46 (-2.92%)

+250% vs 2024



1D 1W 1M 6M 1Y 5Y 10Y 25Y 50Y All





# THE new economic context

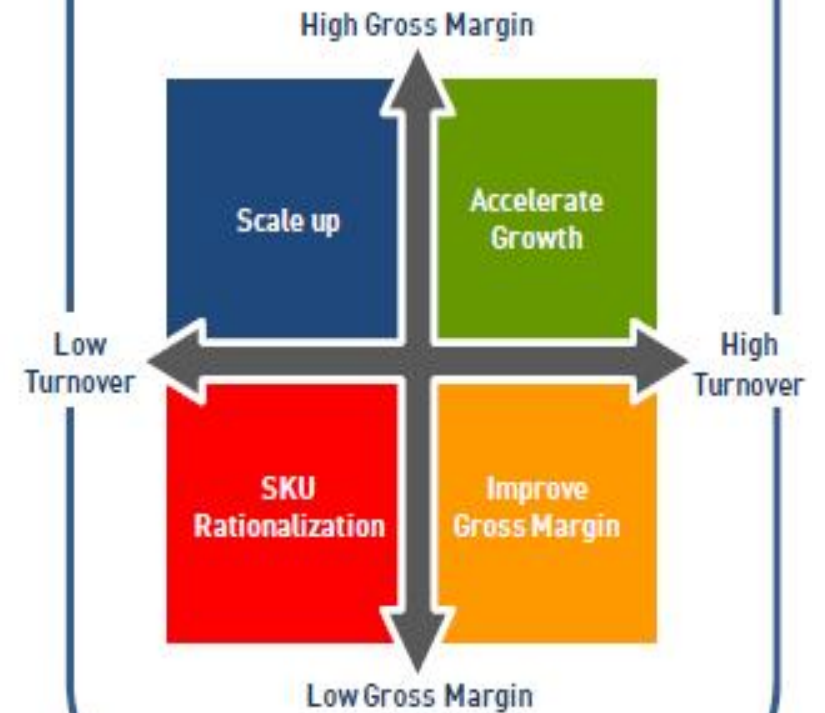
Land the right price



Business unusual on costs



Portfolio strategies



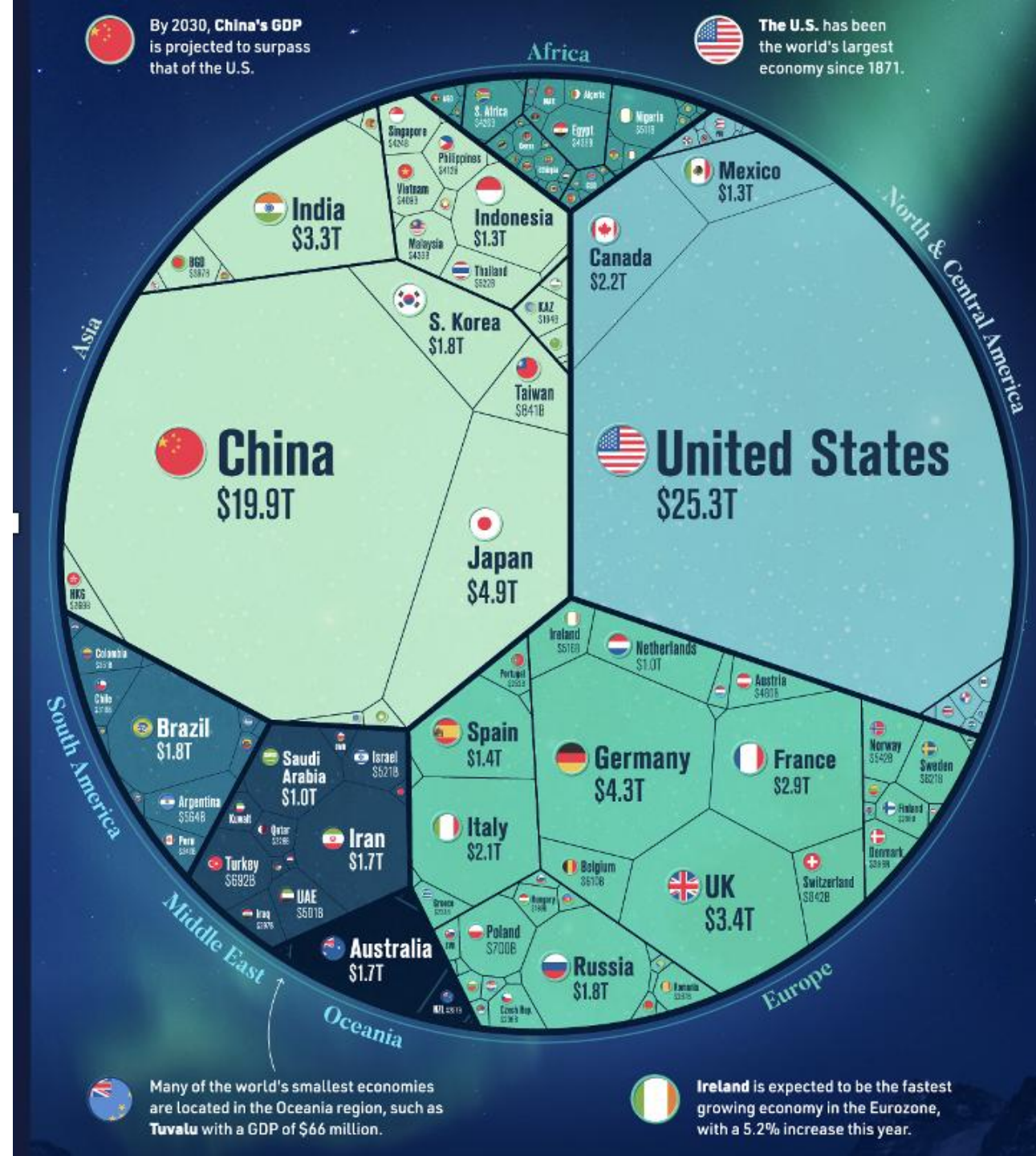


Product	Country	Foreign Tariff	U.S. Tariff
Apples	Japan	17%	0%
Apples	China	15%	0%
Apples	Thailand	20%	2.5%
Apples	India	1.75 to 2.1%	2%
Apples	UK	5%	2.5%
Apples	USA	0% to 2.7%	2.4%
Apples	USA	15%	0% to 4%
Apples	USA	2%	2%



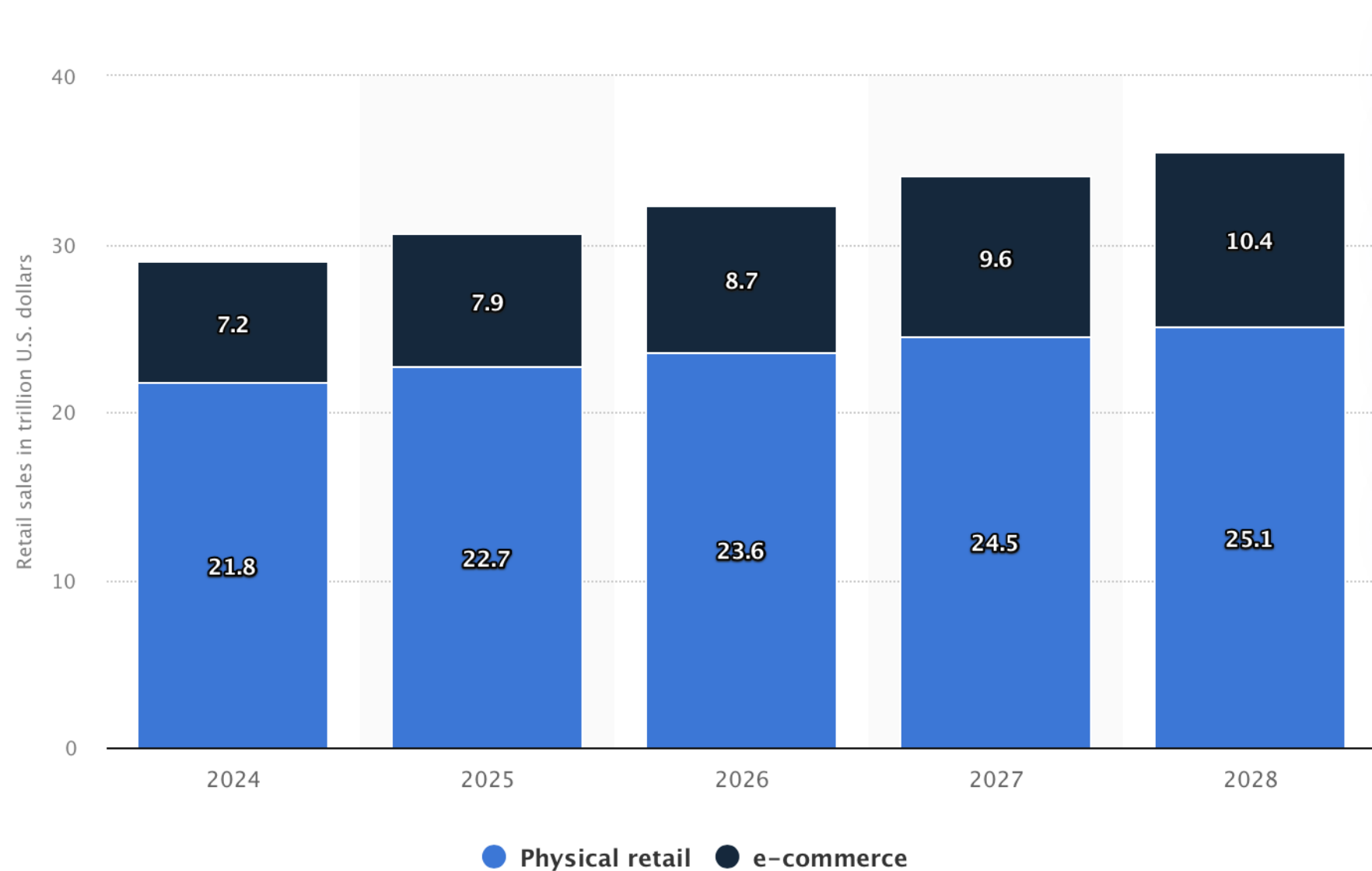
# The Global Economy

\$100 T





# Estimated value of the in-store and e-commerce retail sales worldwide from 2024 to 2028 *(in trillion U.S. dollars)*



Business models:  
they never really changed .....

**B2B, B2C, B2B2C... C2C, C2B... B2G**

**What do they mean?**

## 6 TYPES OF COMMERCE



### B2B- Business-to-business

B2B is a business model that provides products from one business to another.



### B2C - Business-to-Consumer

B2C is the most common type of business model, where businesses sell products and services directly to individual online shoppers.



### D2C - Direct-to-consumer

D2C is a business model that allows companies to sell their product directly to their end customers.



### C2C - Consumer-to-Consumer

C2C business is a digital platform for individuals to sell their own items directly to other consumers.



### C2B - Consumer-to-Business

C2B is a business model in which consumers sell goods or services to companies.



### B2G - Business-to-government

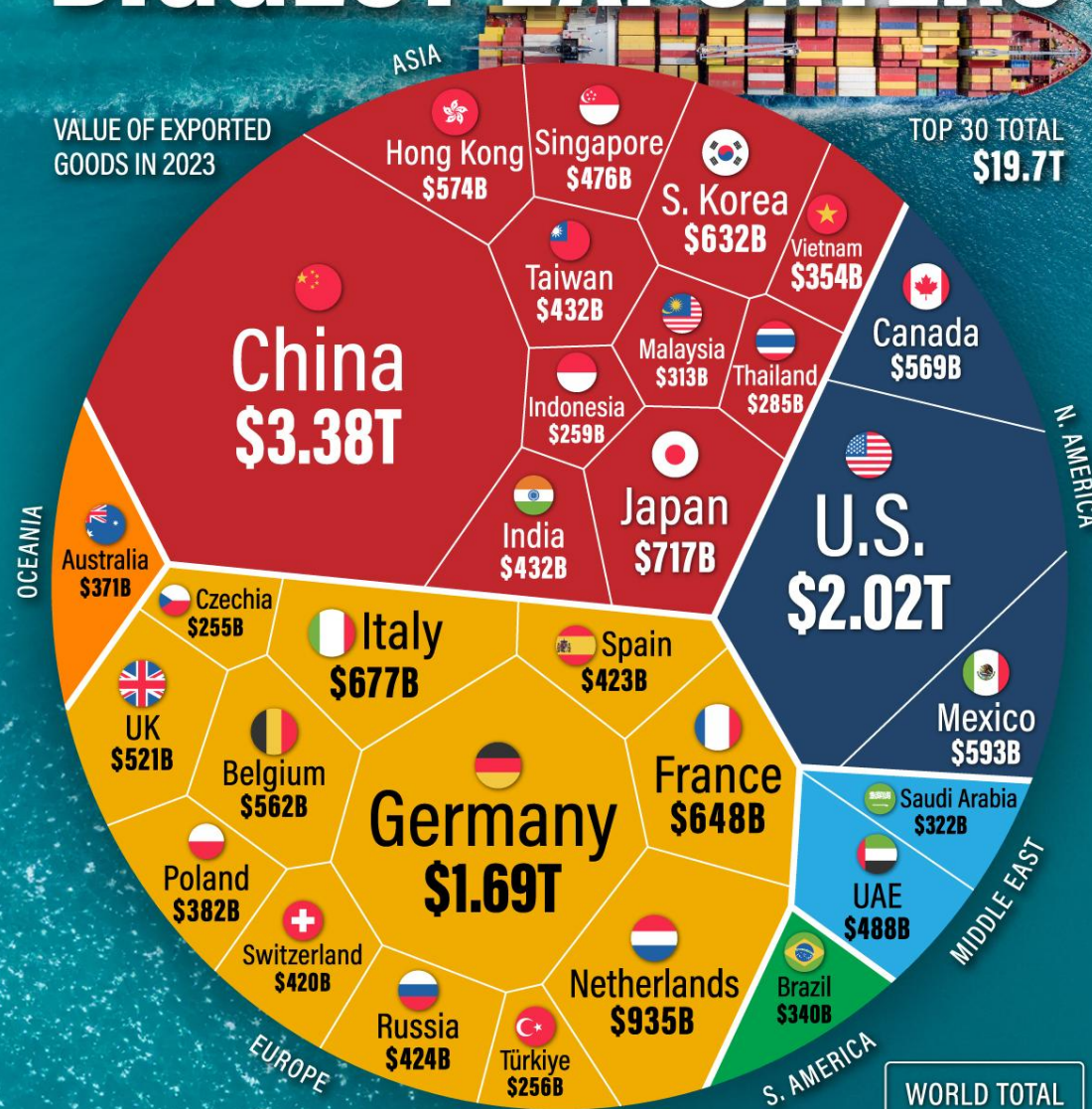
B2G involves selling and promoting goods, services, and information to government entities.



# THE WORLD'S BIGGEST EXPORTERS

VALUE OF EXPORTED  
GOODS IN 2023

TOP 30 TOTAL  
\$19.7T



WORLD TOTAL  
\$23.8T



Source: World Trade Organization

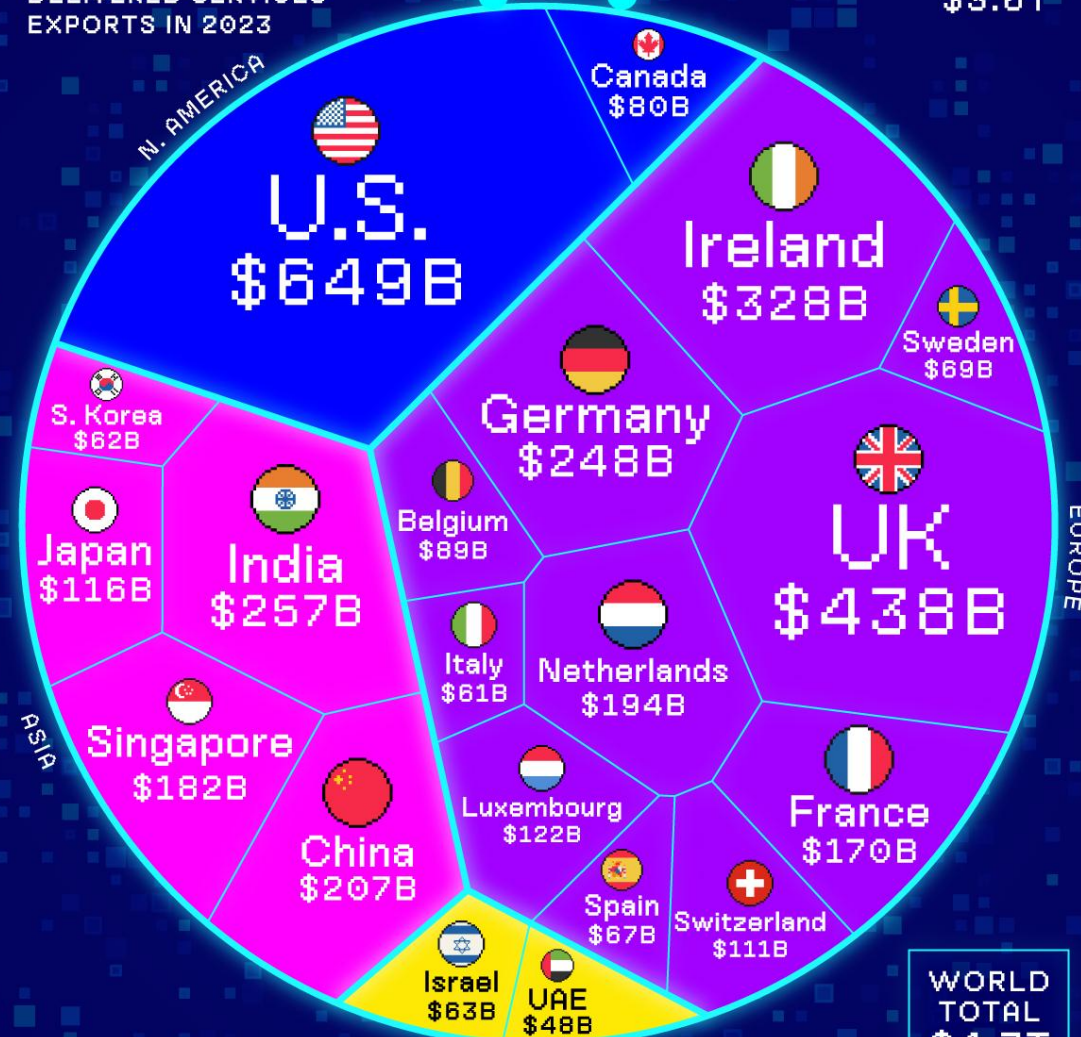
COLLABORATORS RESEARCH + WRITING Dorothy Neufeld, Niccolo Conte | ART DIRECTION + DESIGN Sabrina Lam

THE WORLD'S LARGEST

# Digital Exporters

VALUE OF DIGITALLY  
DELIVERED SERVICES  
EXPORTS IN 2023

TOP 20 TOTAL  
\$3.6T



WORLD  
TOTAL  
\$4.3T



Source: World Trade Organization

MIDDLE EAST

COLLABORATORS RESEARCH + WRITING Dorothy Neufeld, Niccolo Conte | ART DIRECTION + DESIGN Sabrina Lam





Some people  
really

love

Complications.

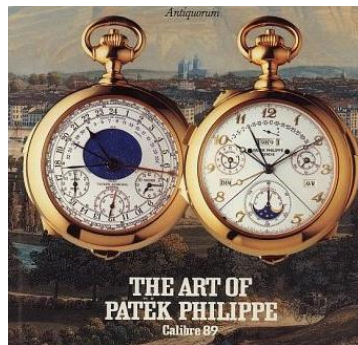


# “Grand complications” watches .....cost a lot



Timing complications	Astronomical complications	Striking complications
Simple chronograph	Simple calendar	Alarm
Counter chronograph	Perpetual calendar	Quarter repeater
Split-second flyback chronograph	Moon phases	Half-quarter repeater
Independent second-hand chronograph	Equation of time	Five-minute repeater
Jumping second-hand chronograph		Minute repeater
		Passing strike

# Price matter !



## Patek Philippe Calibre 89 (Sold for \$ 5,000,000 )

has 33 complications, using a total of 1728 parts.

released in 1989 to commemorate the 150th anniversary of the company.

The complications include the date of Easter, sidereal time, and a 2800-star celestial chart.



## Franck Muller Aeternitas Mega 4 . (List price \$ 2,200,000)

The world's most complicated wristwatch movement

It has 36 complications, 25 of them visible,

1483 components and 1000-year calendar.



## Jaeger LeCoultre The Hybris Mechanica Grande Sonnerie (Price \$ 2,500,000)

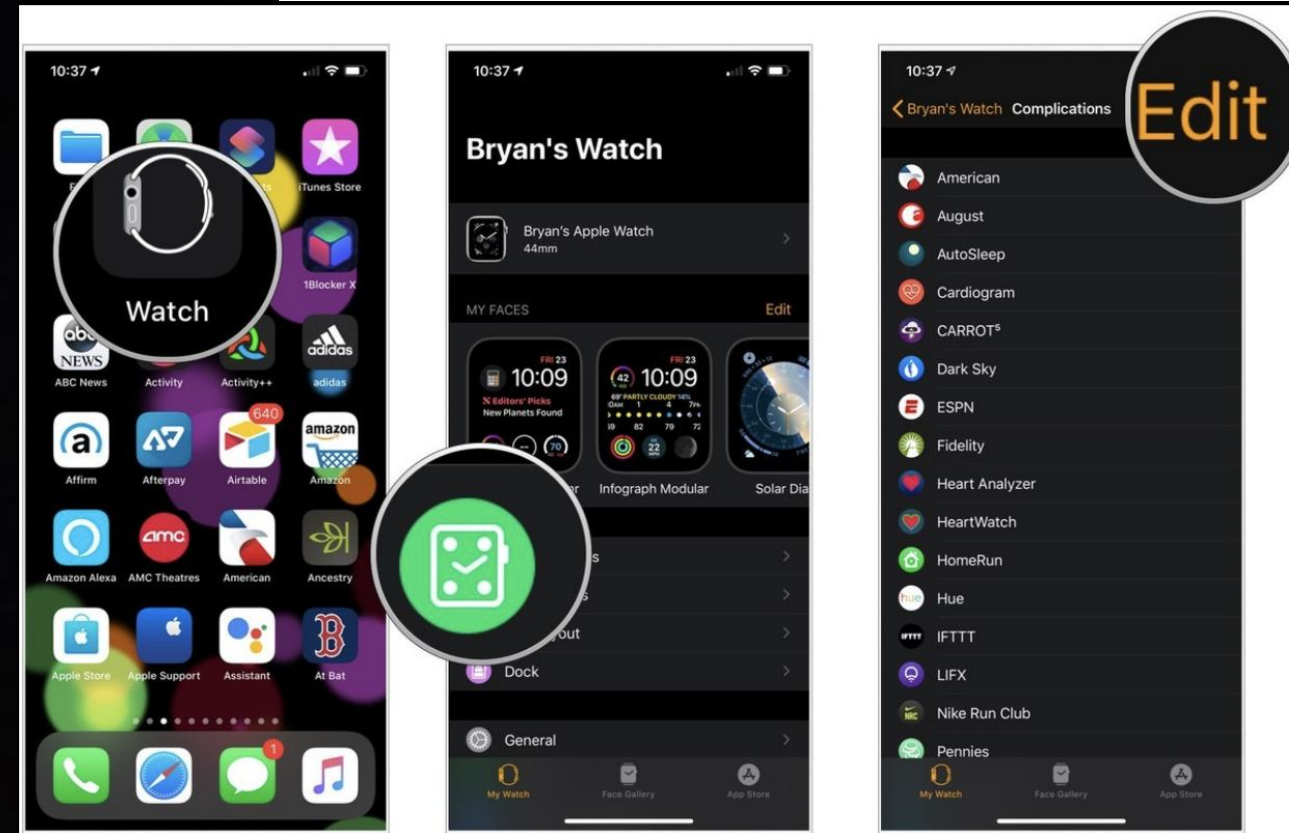
is the world's second most complicated wristwatch.

Powered by the Jaeger LeCoultre Calibre 182 movement,

with 27 complications and over 1300 parts.



And now you can add 100 different complications..... and it is simple





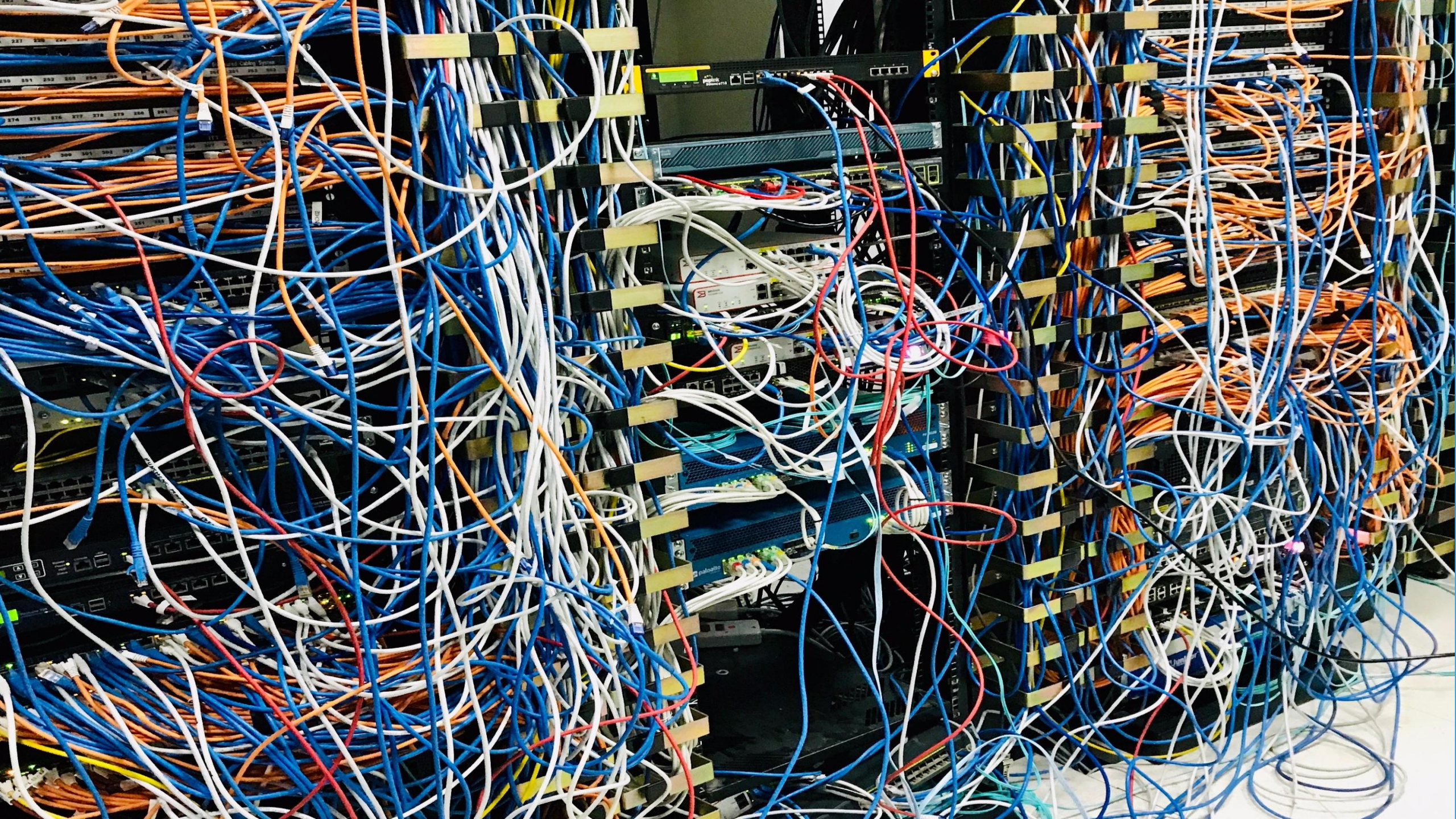


Complexity in NATURE....

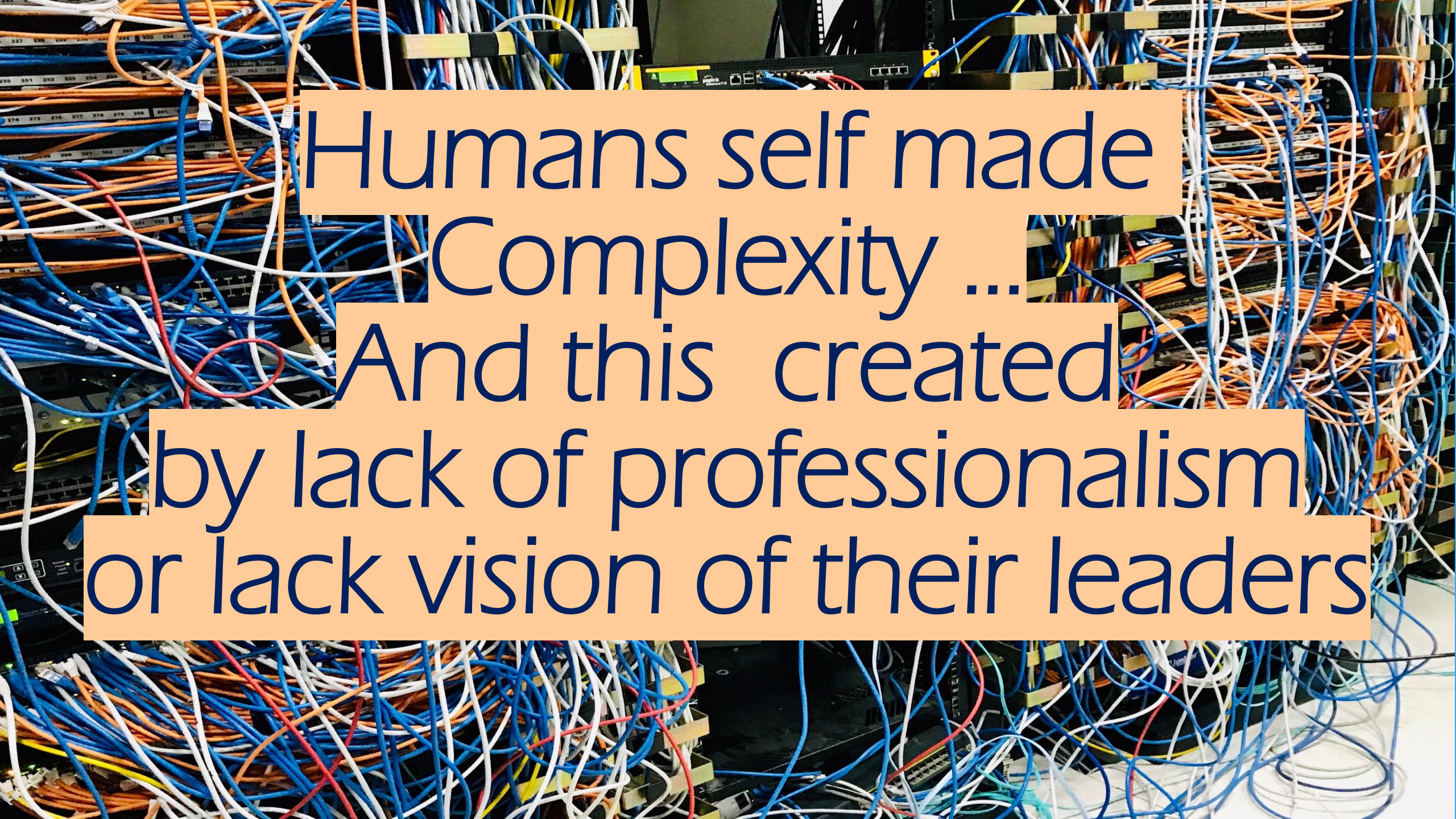
I LOVE !

BUT:.....









Humans self made  
Complexity ...  
And this created  
by lack of professionalism  
or lack vision of their leaders

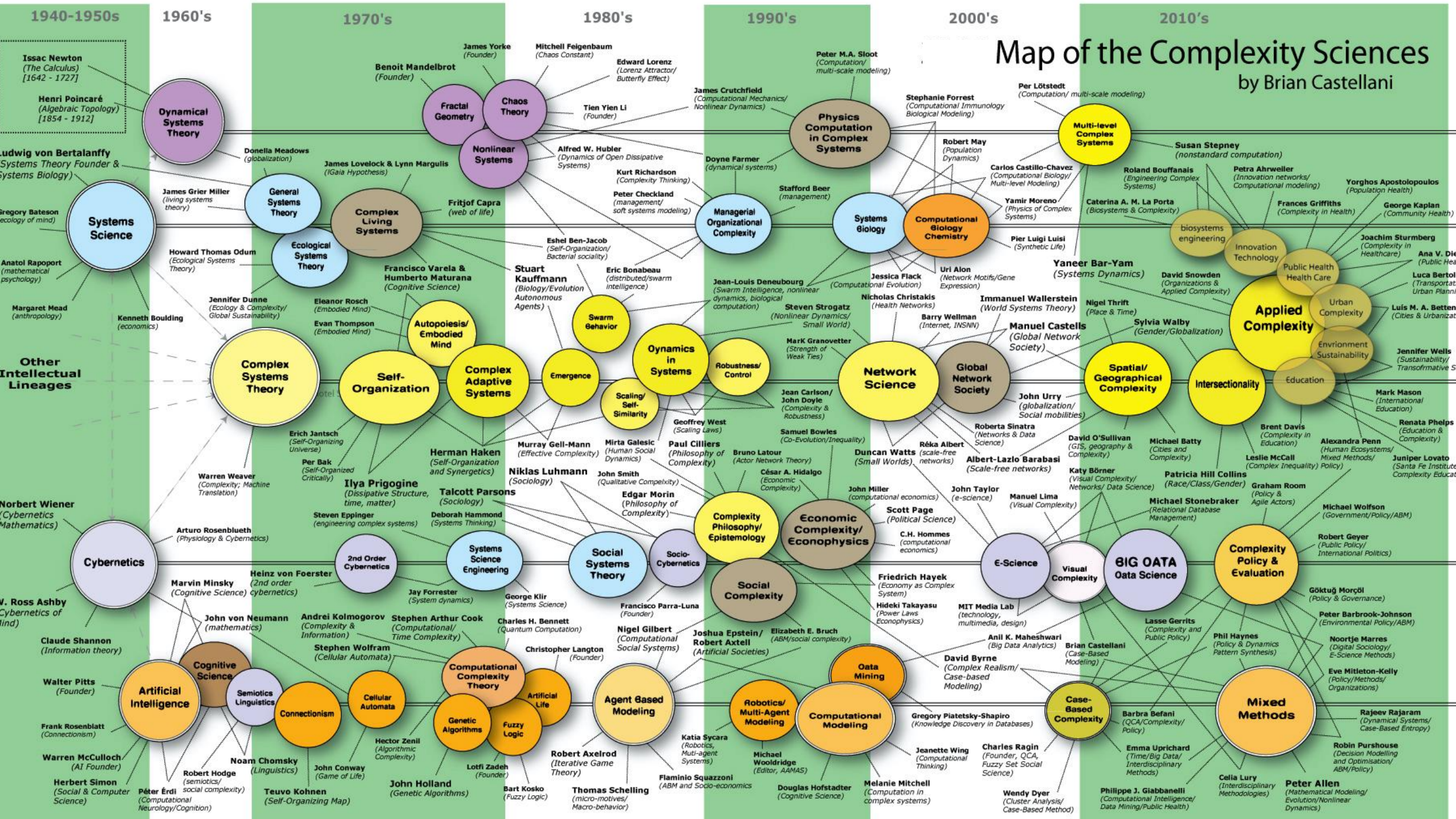




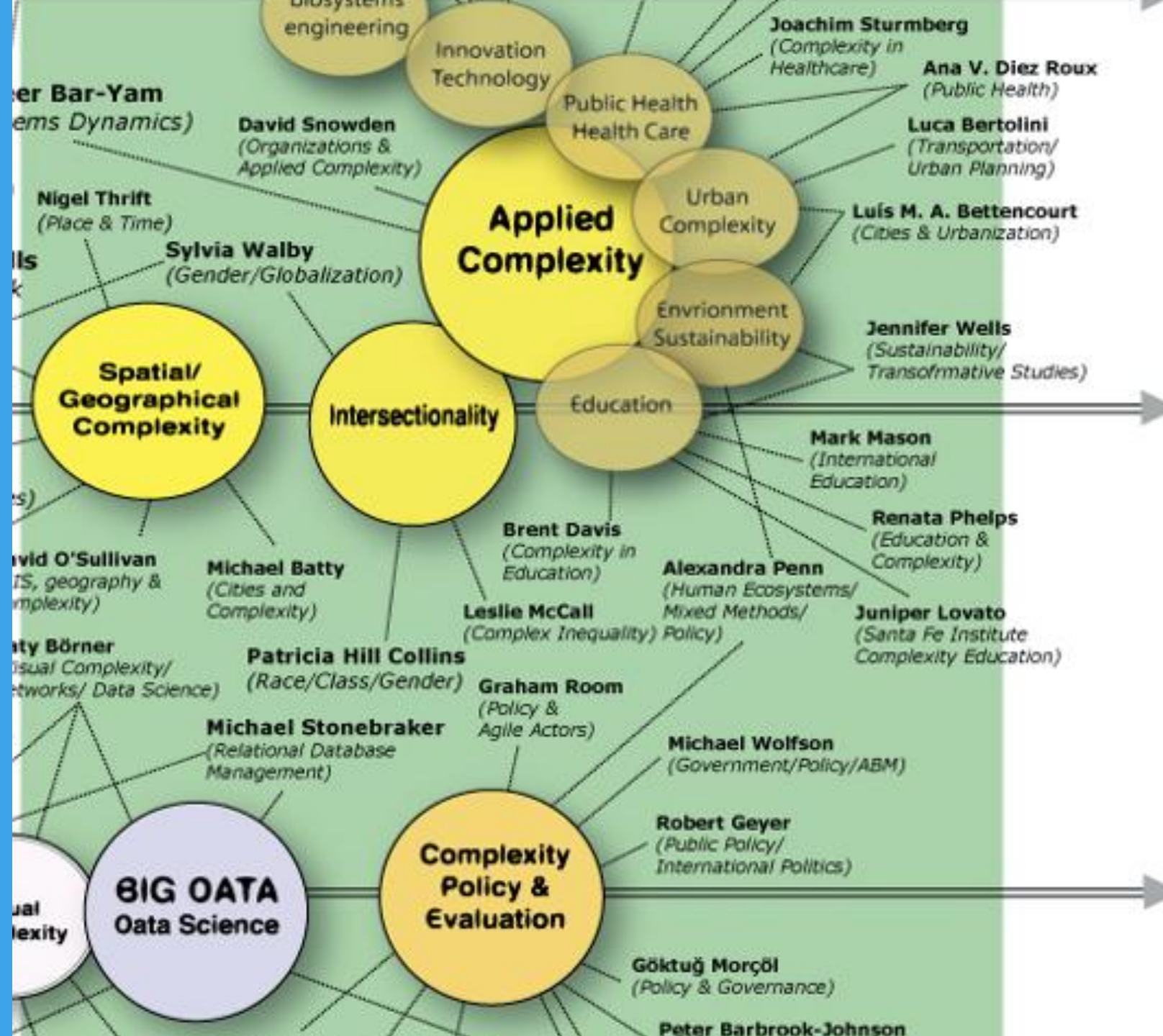


# Map of the Complexity Sciences

Per Lötstedt by Brian Castellani



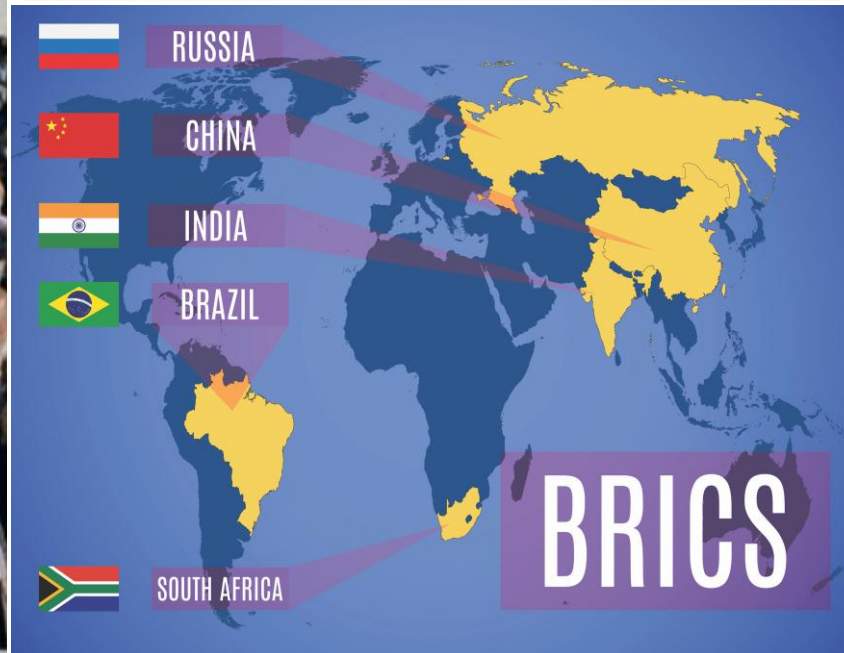






# Revenue Growth in FMCG :

## 3 different time periods for Competitive & Growth Context







# THE POST PANDEMIC SOCIETY

# Market Type

## **Type 1**

Traditional Trade  
Fragmented Market  
Up to 20% MT

**India**  
**Pakistan**  
**Egypt**  
**Africa**

## **Type 2**

Hybrid market  
20% to 60% MT

**China**  
**Brazil**  
**Mexico**  
**Indonesia**  
**South Africa**  
**Turkey**  
**Russia**  
**Argentina**  
**Thailand**  
**Philippines**  
**Arabia(KSA-UAE)**

## **Type 3**

Fully Developed Market  
(many customers)  
60% to 80% MT

**USA**  
**Italy**  
**Japan**  
**Poland**  
**Spain**  
**Chile**  
**Hungary**  
**Israel**  
**Greece**  
**Portugal**

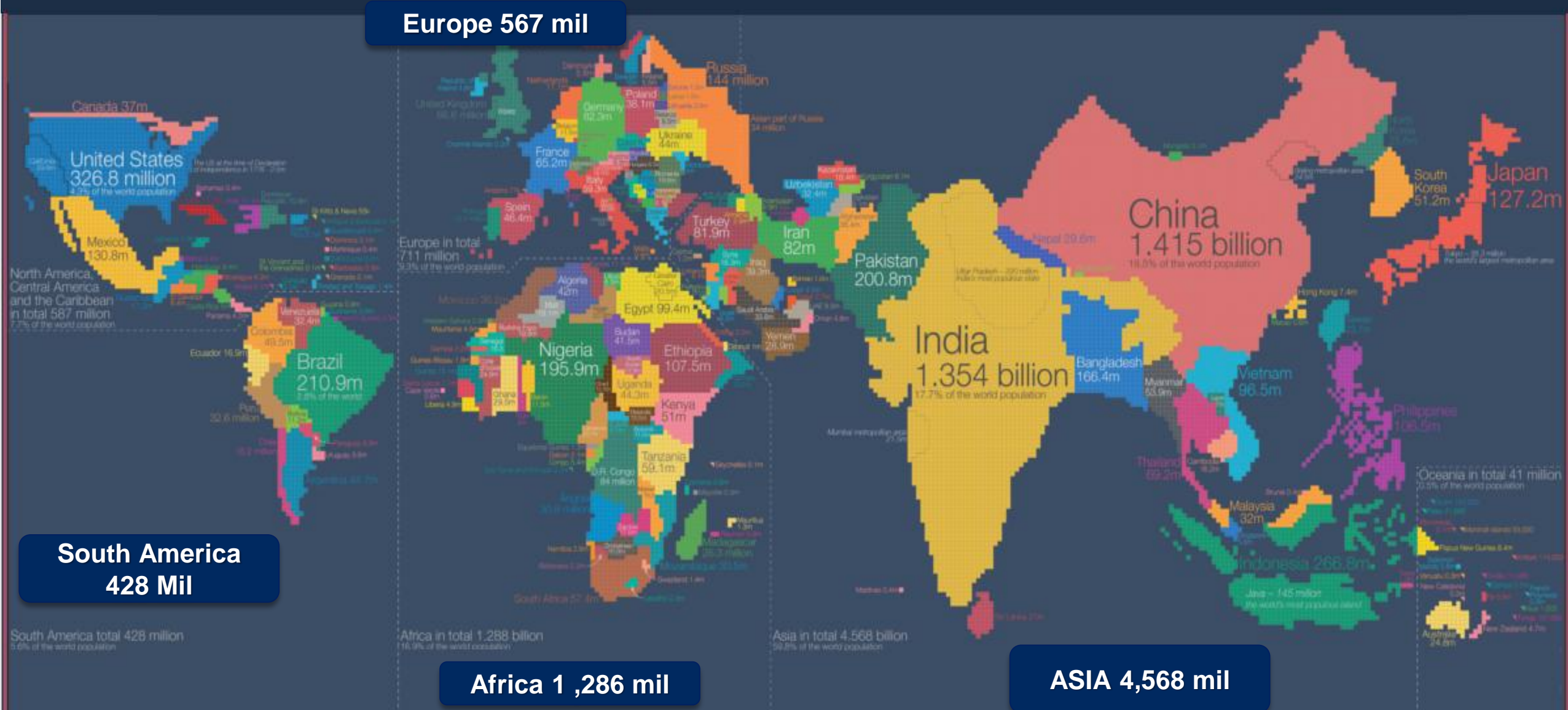
## **Type 4**

**Concentrated Market**  
More than 80% MT  
5 Customers

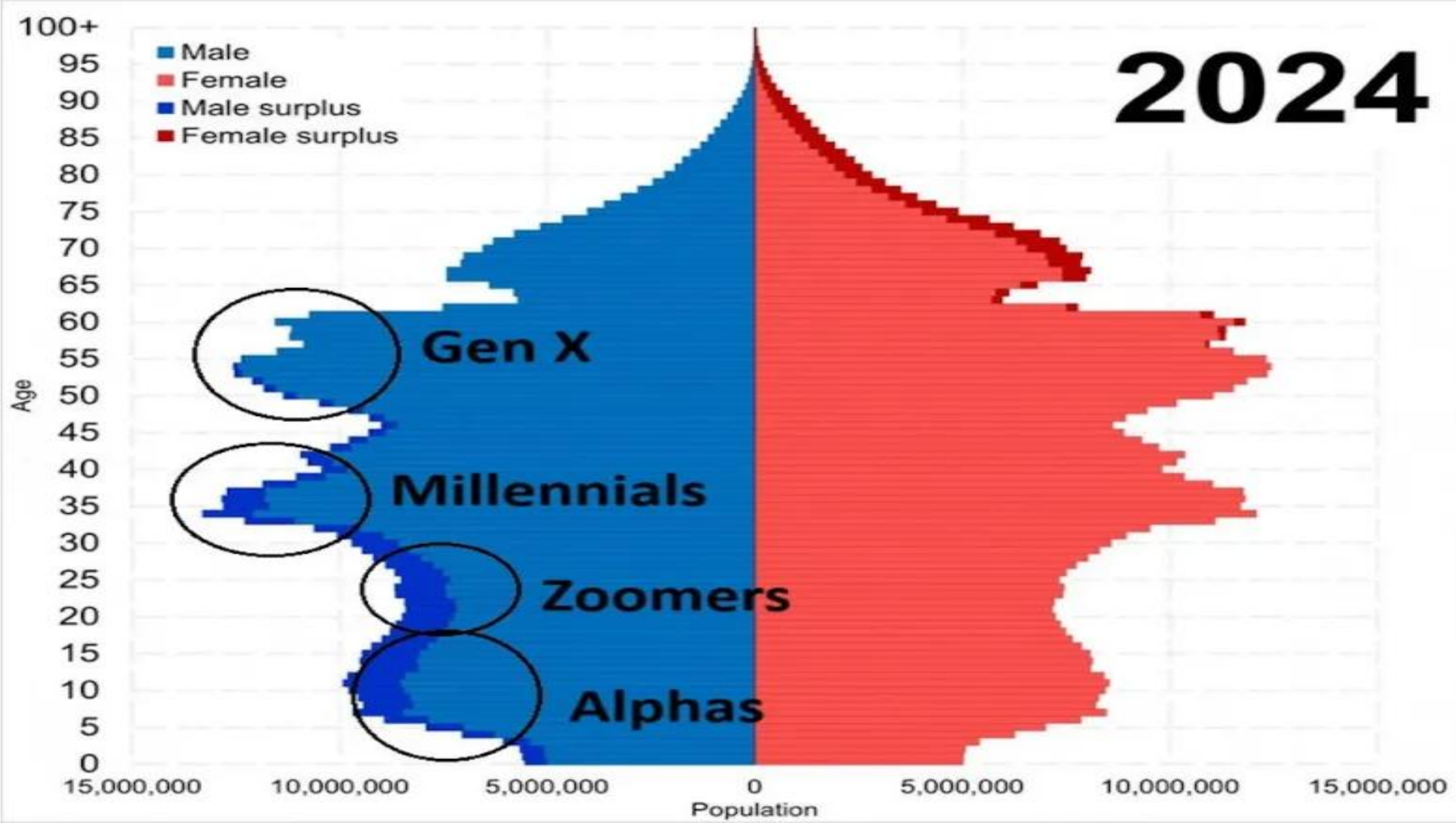
**UK**  
**Germany**  
**France**  
**Netherlands**  
**Canada**  
**Australia**  
**Switzerland**  
**Austria**  
**Belgium**  
**Denmark**  
**Finland**  
**Ireland**  
**Sweden**



# World Map: Resized by Population



# 2024



Population Pyramid of the United States by Race

YEAR

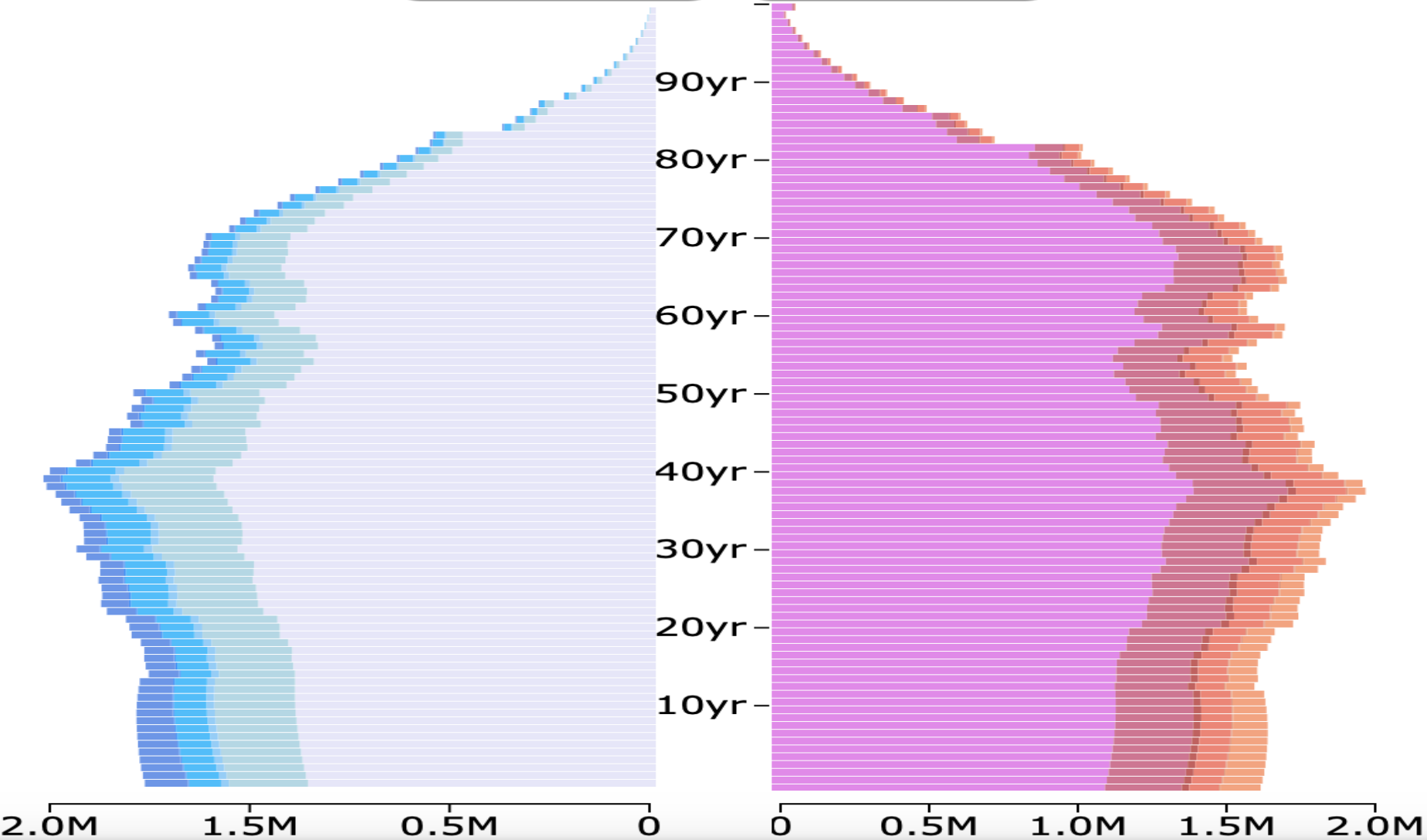
2030

MALES

Stop time

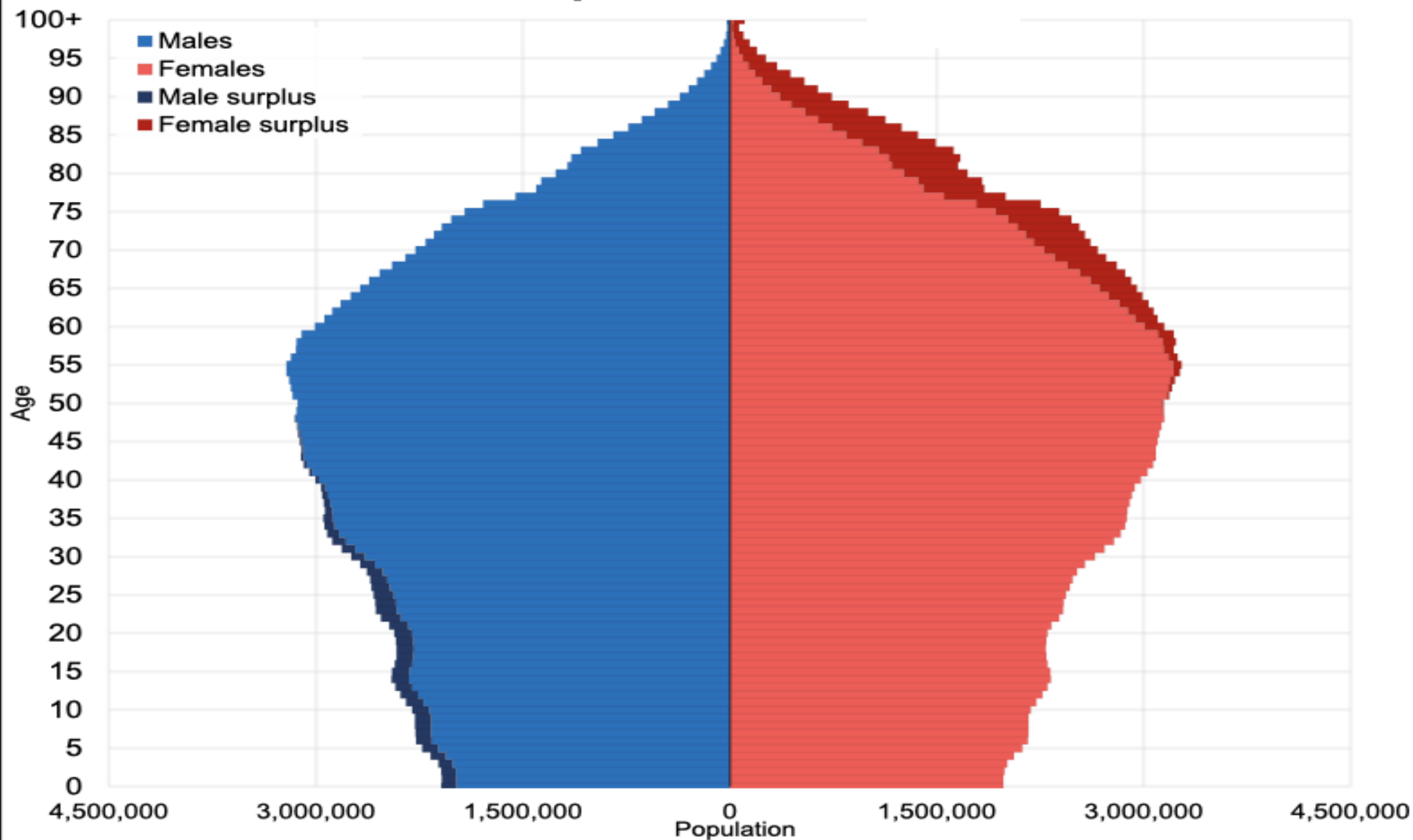
Continue

FEMALES

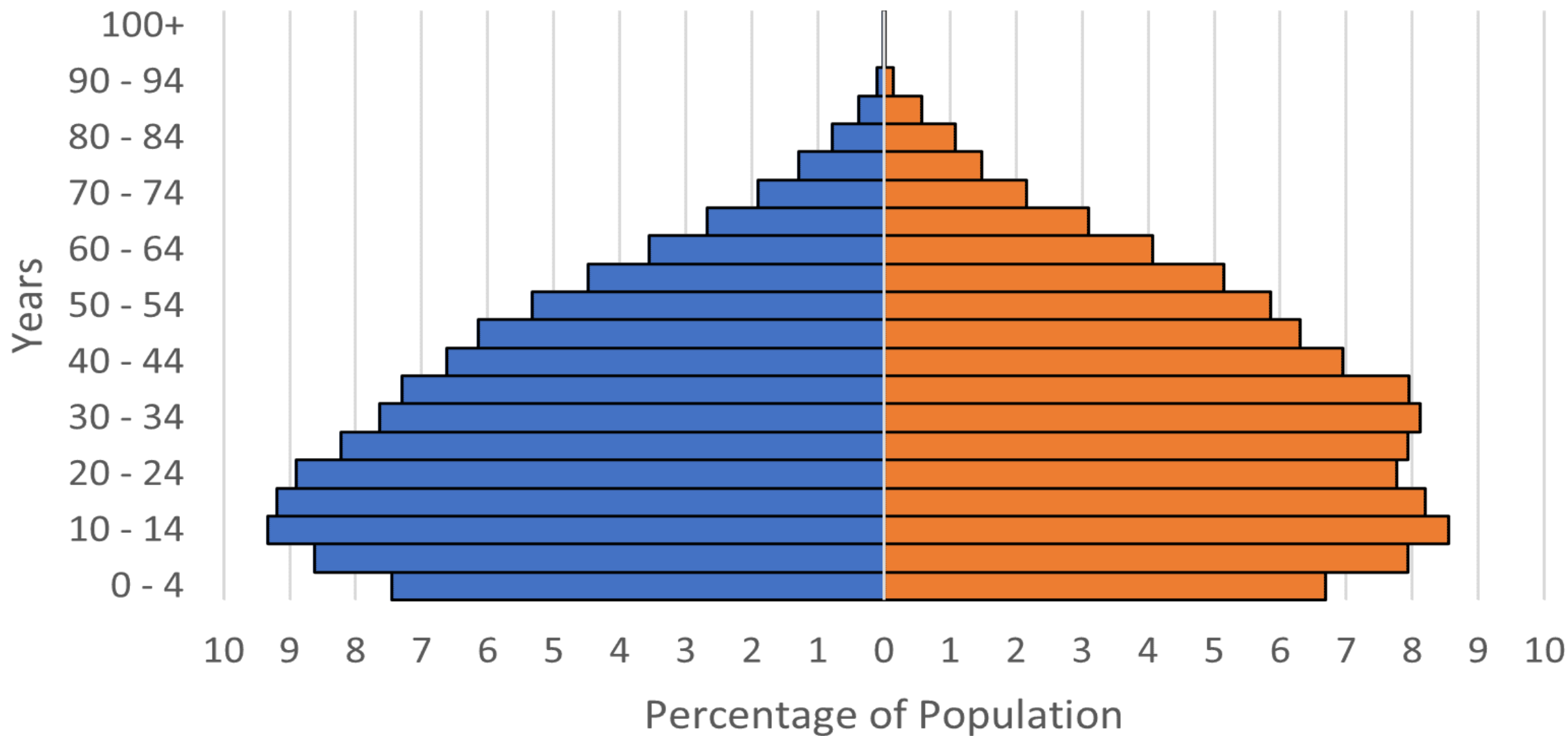




# European Union -

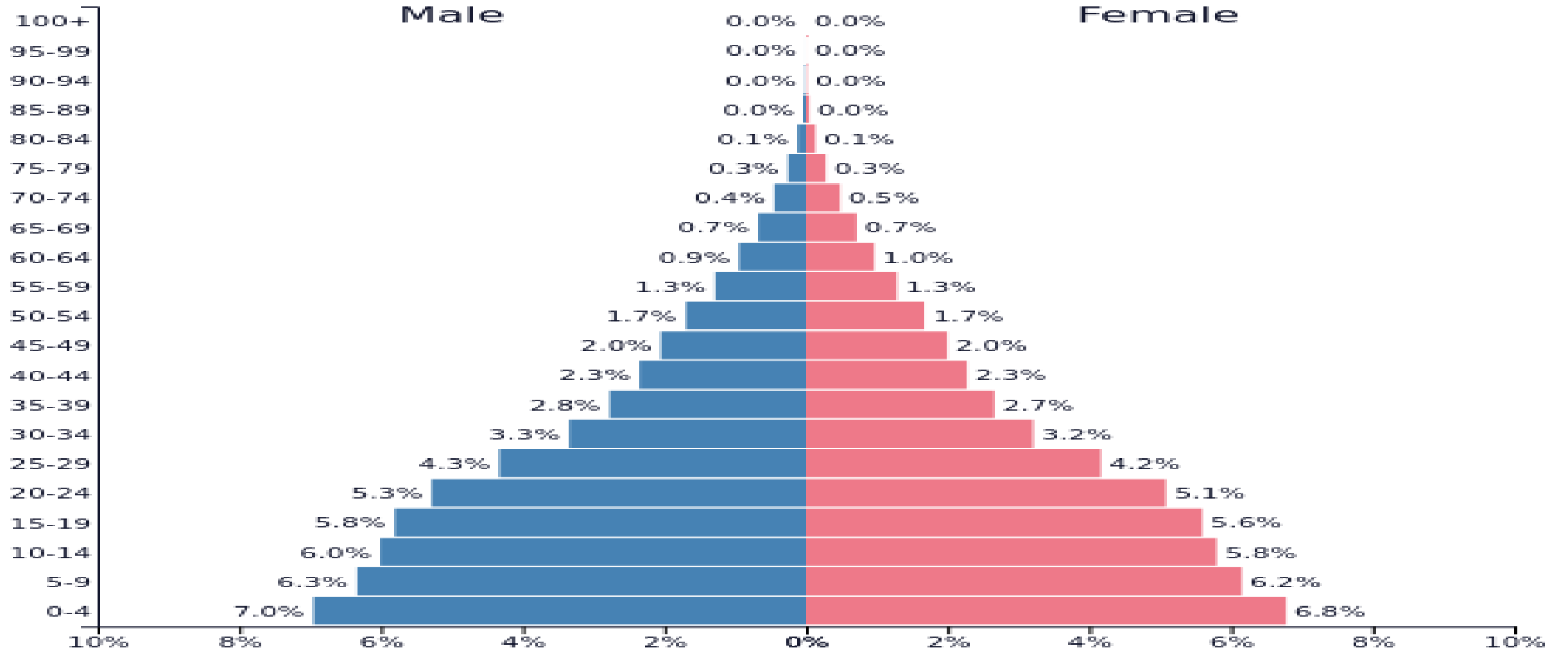


# Mexico









# Nigeria



## City proper



















This defines a city's population **based on its administrative boundaries**. Of course, the size of a municipality's boundaries can vary greatly. On one extreme, Miami's city population is just 470,000 people. On the other, the Chinese city of Chongqing has an administrative boundary the size of Austria.

### POPULATION

01		CHONGQING, CHINA	32.1M
02		SHANGHAI, CHINA	24.9M
03		BEIJING, CHINA	21.9M
04		DELHI, INDIA	16.8M
05		CHENGDU, CHINA	16.0M
06		ISTANBUL, TURKEY	15.5M
07		KARACHI, PAKISTAN	14.9M
08		GUANGZHOU, CHINA	14.5M
09		TIANJIN, CHINA	13.9M
10		TOKYO, JAPAN	13.5M
11		MOSCOW, RUSSIA	13.2M
12		SHENZHEN, CHINA	12.5M
13		MUMBAI, INDIA	12.5M
14		SAO PAULO, BRAZIL	12.3M
15		KINSHASA, DR CONGO	11.4M
16		LAHORE, PAKISTAN	11.1M
17		WUHAN, CHINA	10.9M
18		SUZHOU, CHINA	10.7M
19		HARBIN, CHINA	10.6M
20		JAKARTA, INDONESIA	10.2M





















## Urban area

This measurement largely **ignores territorial boundaries, and instead looks at a city as a contiguous, connected built-up area**. For example, Demographia describes urban areas as functioning as an integrated economic unit, linked together by commuting flows, social and economic interactions.

01		TOKYO, JAPAN	37.7M
02		JAKARTA, INDONESIA	33.8M
03		DELHI, INDIA	32.2M
04		GUANGZHOU, CHINA	26.9M
05		MUMBAI, INDIA	25.0M
06		MANILA, PHILIPPINES	24.9M
07		SHANGHAI, CHINA	24.1M
08		SAO PAULO, BRAZIL	23.1M
09		SEOUL, S. KOREA	23.0M
10		MEXICO CITY, MEXICO	21.8M
11		NEW YORK, U.S.A.	21.5M
12		CAIRO, EGYPT	20.3M
13		DHAKA, BANGLADESH	18.6M
14		BEIJING, CHINA	18.5M
15		KOLKATA, INDIA	18.5M
16		BANGKOK, THAILAND	18.0M
17		SHENZHEN, CHINA	17.6M
18		MOSCOW, RUSSIA	17.3M
19		BUENOS AIRES, ARGENTINA	16.7M
20		LAGOS, NIGERIA	16.6M

## Metropolitan

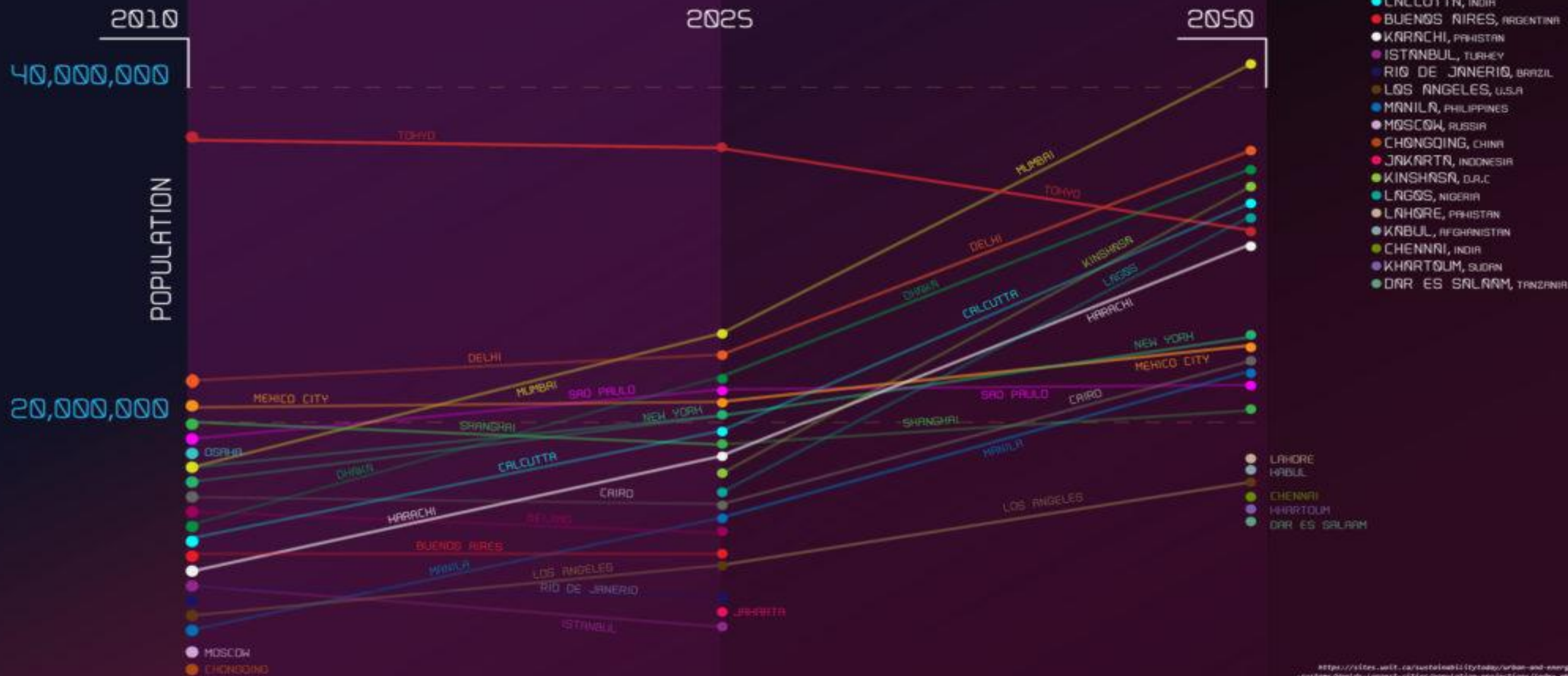
This measurement is similar to urban area, but is generally **defined by official organizations, either for statistical purposes or governance**. In the United States, this takes the form of metropolitan statistical areas (MSAs), such as Chicago-Naperville-Elgin or Phoenix-Mesa-Chandler.

01		TOKYO, JAPAN	37.3M
02		JAKARTA, INDONESIA	33.4M
03		DELHI, INDIA	29.0M
04		SEOUL, S. KOREA	25.5M
05		MUMBAI, INDIA	24.4M
06		MEXICO CITY, MEXICO	21.8M
07		SAO PAULO, BRAZIL	21.7M
08		LAGOS, NIGERIA	21.0M
09		NEW YORK, U.S.A.	20.1M
10		MOSCOW, RUSSIA	20.0M
11		OSAKA, JAPAN	19.3M
12		BANGKOK, THAILAND	16.3M
13		KARACHI, PAKISTAN	16.1M
14		DHAKA, BANGLADESH	14.5M
15		LONDON, UK	14.4M
16		KOLKATA, INDIA	14.0M
17		LOS ANGELES, U.S.A.	13.3M
18		MANILA, PHILIPPINES	12.9M
19		BUENOS AIRES, ARGENTINA	12.8M
20		RIO DE JANEIRO, BRAZIL	12.6M



37.7M	01		TOKYO, JAPAN	37.3M
33.8M	02		JAKARTA, INDONESIA	33.4M
32.2M	03		DELHI, INDIA	29.0M
26.9M	04		SEOUL, S. KOREA	25.5M
25.0M	05		MUMBAI, INDIA	24.4M
24.9M	06		MEXICO CITY, MEXICO	21.8M
24.1M	07		SAO PAULO, BRAZIL	21.7M
23.1M	08		LAGOS, NIGERIA	21.0M
23.0M	09		NEW YORK, U.S.A.	20.1M
21.8M	10		MOSCOW, RUSSIA	20.0M
21.5M	11		OSAKA, JAPAN	19.3M

# BIGGEST CITIES BY 2050





# Revenue Growth Management

How to manage  
and scale the  
capability



# Revenue management in FMCG

Brand/ portfolio  
pricing/Segments  
Growth



List Price  
Management



Active mix  
management



Promotion  
management



Trade spend  
translation



*With key enablers:*

Capability Building

Systems & Process



*The MAGIC WORD : “PRICE”  
and its complexity .....Simplified*



# The power of Pricing :

Warren Buffett quote on pricing importance :

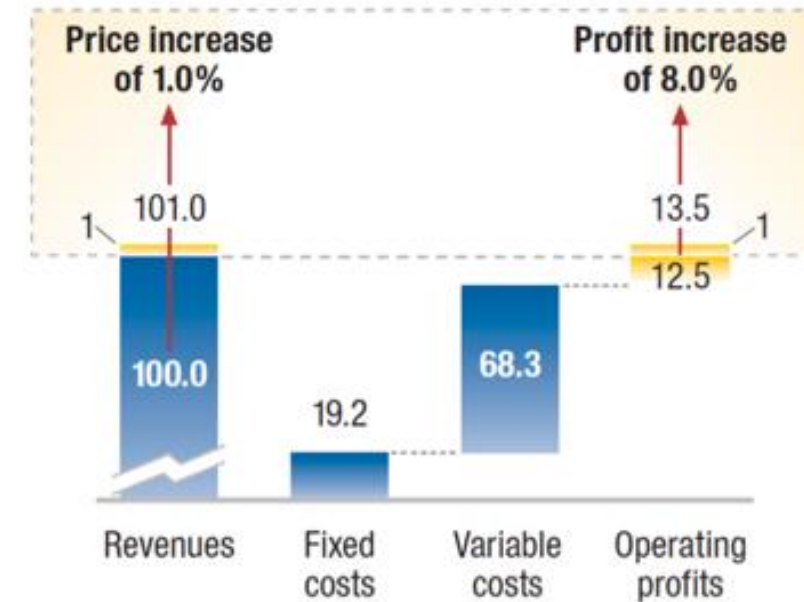
*“The single most important decision in evaluating a business is with its brands pricing power,”*

*“If you’ve got the power to raise prices without losing business to a competitor, you’ve got a very good business.*

*And if you have to say a prayer before raising the price by 10 percent, then you’ve got a terrible business.”*



Typical economics of S&P 1500 company, percent



Source: Compustat; McKinsey analysis



# Consumer Price multidimension

CHANGE EVERYDAY  
LIST PRICE



CHANGE  
PROMOTIONAL  
STRATEGY



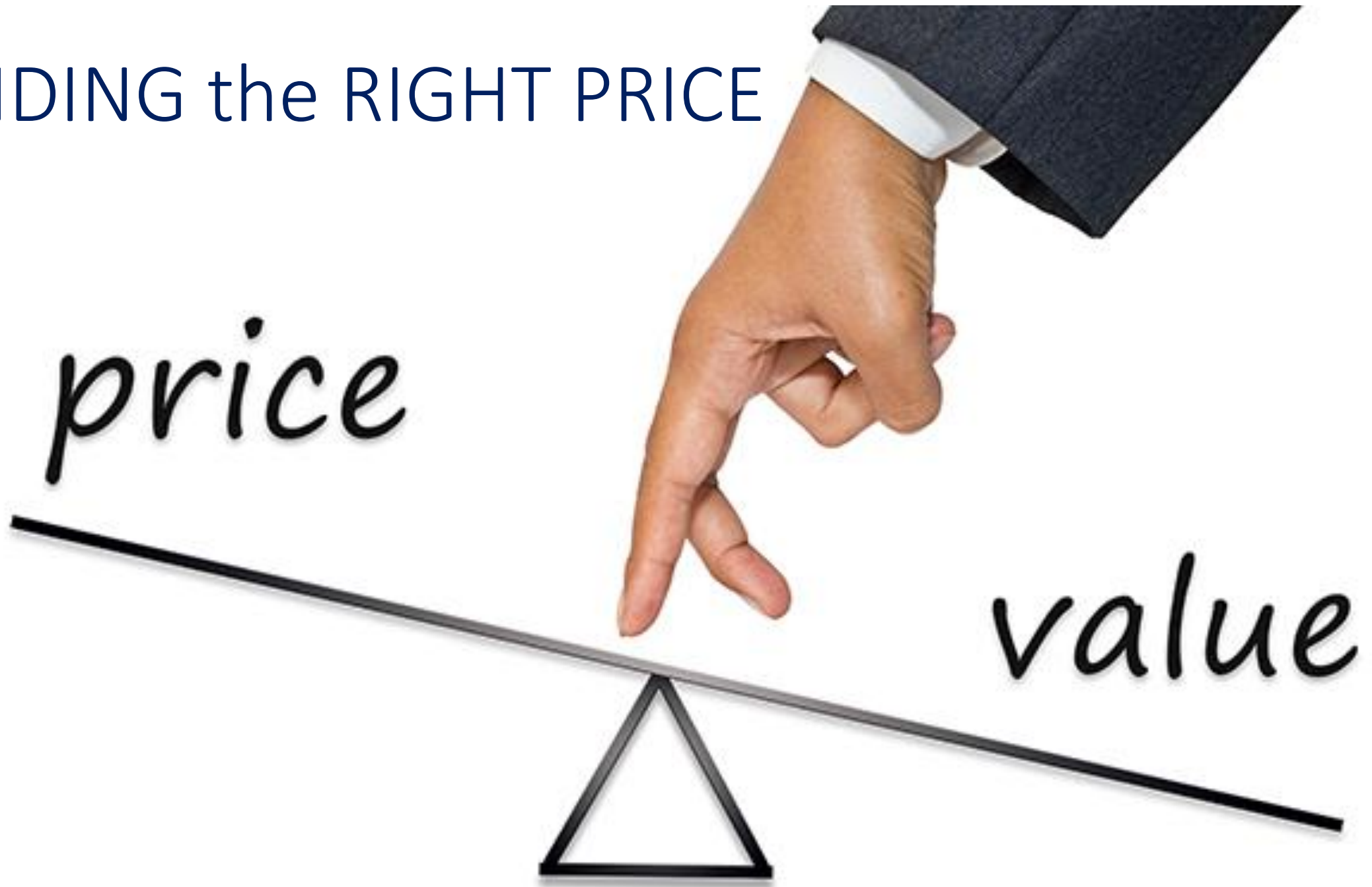
CHANGE PACK



INNOVATE  
IN PREMIUM  
SEGMENTS



# LANDING the RIGHT PRICE





# WHAT DRIVES CONSUMER'S IMPRESSION OF VALUE AT THE "SHELF"?



# PRICE PYRAMID





# Price - Adjustments strategies

**Discount and  
allowance  
pricing**

**Segmented  
pricing**

**Psychological  
pricing**

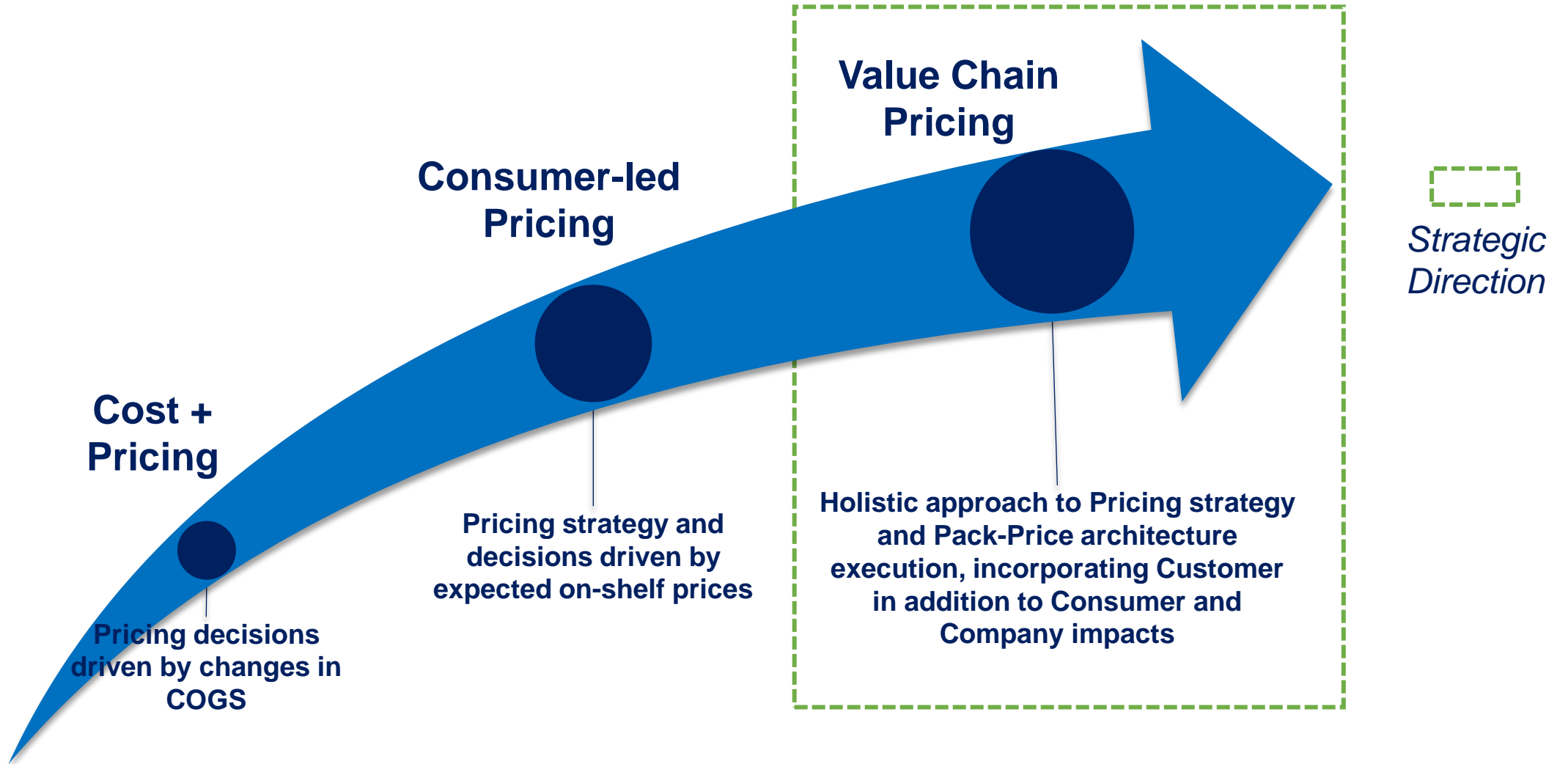
**Promotional  
pricing**

**Geographic  
pricing**

**Dynamic  
pricing**

**International  
pricing**

The evolution of Pricing strategy & capabilities builds upon internal and consumer stakeholder thinking to include an equally important customer centric component





Everybody wants Promotions

**Shoppers**

"I want to spend less"



**Price Promotions**

The rule of  
the game

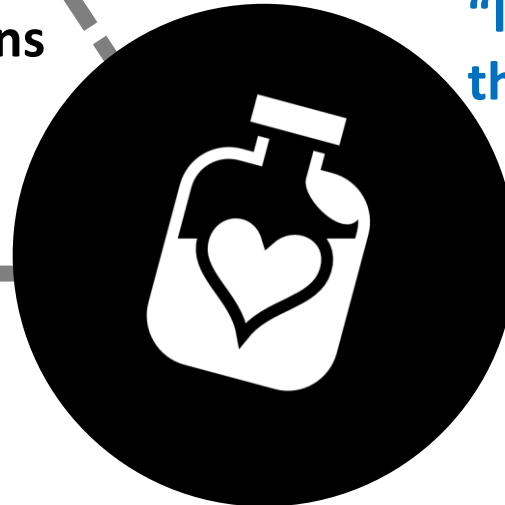


**Retailers**

"I want to sell more  
than other retailers"

**Brands**

"I want to sell more  
than other brands"







Check out our [Amazon price tracking browser extension, The Camelizer!](#)



Find Amazon Products



Popular

Top Drops

Sign Up

Sign In

# Save money on your next Amazon purchase.

**camelcamelcamel** is a free Amazon price tracker, alerting you to good deals on products you love.



Buy Box: \$ 449.99 Amazon: \$ 449.99 New: \$ 449.99 Used: \$ 410.74 (last update: 33 minutes ago, last price change: 7 hours ago)

Amazon Price History

Track product

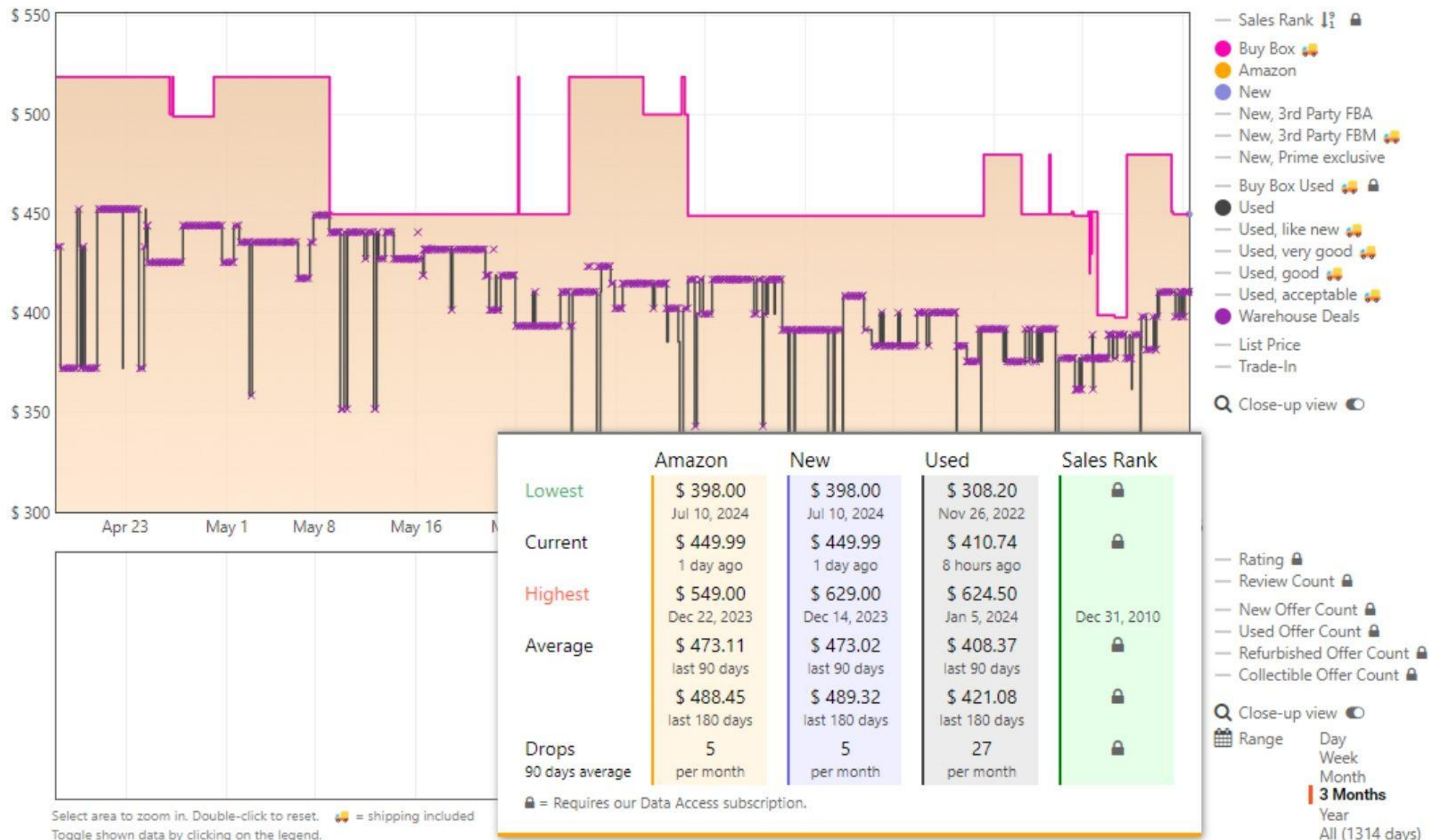
Data

Variations

amazon.com

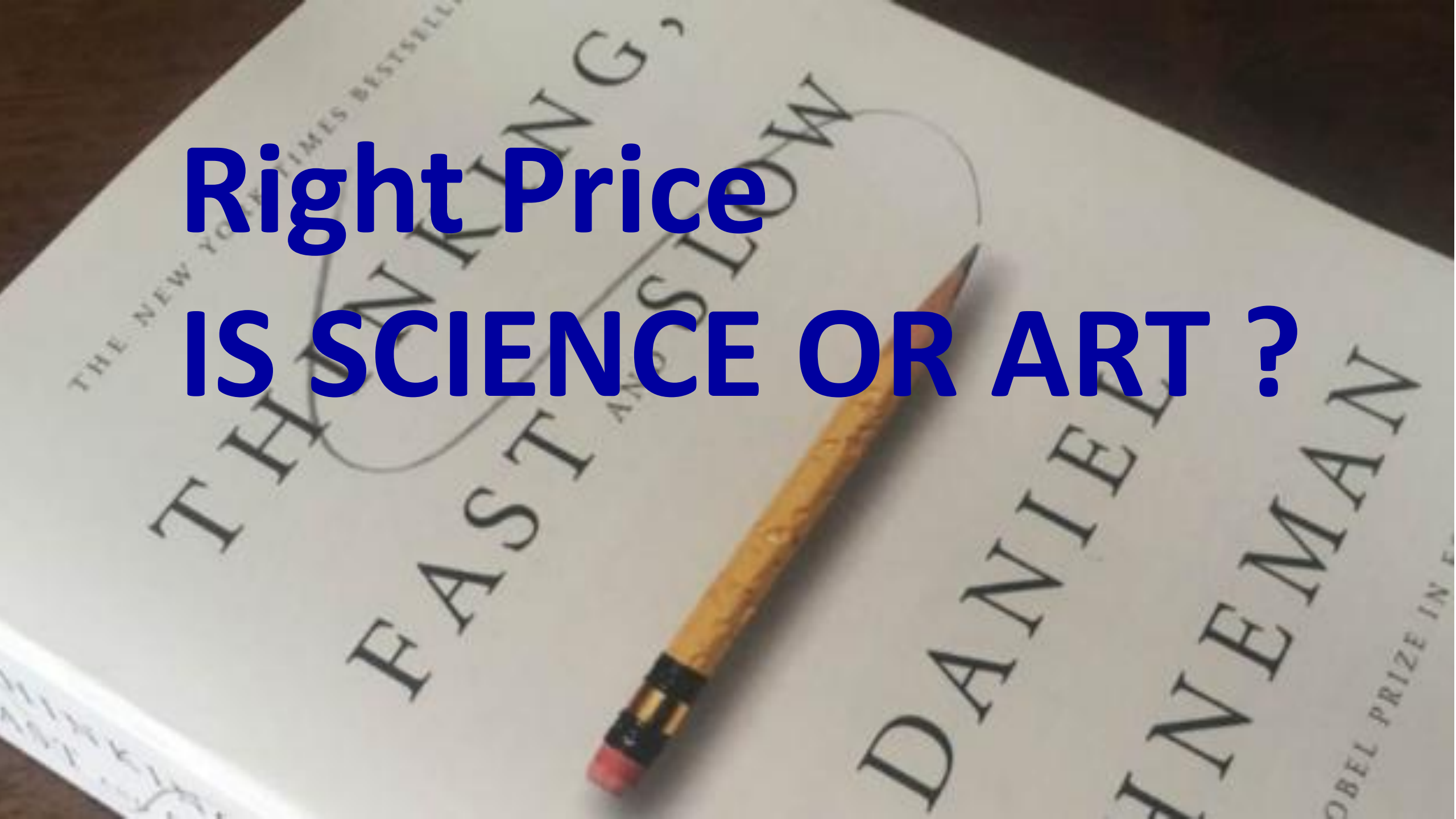
ebay

→ Find related Deals

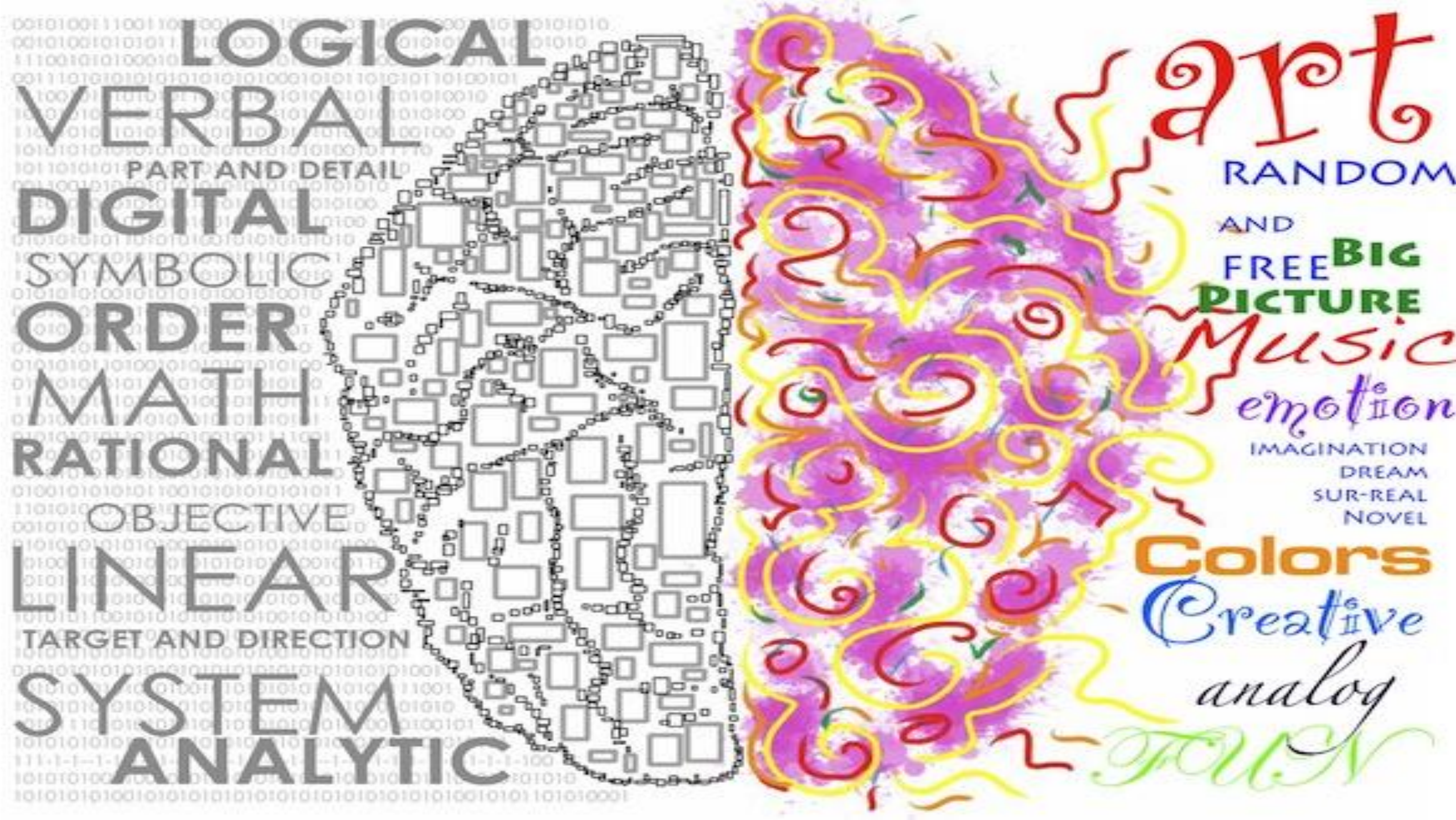




# Right Price IS SCIENCE OR ART ?







LOGICAL

VERBAL

PART AND DETAIL

DIGITAL

SYMBOLIC

ORDER

MATH

RATIONAL

OBJECTIVE

LINEAR

TARGET AND DIRECTION

SYSTEM

ANALYTIC

art

RANDOM

AND

FREE

BIG PICTURE

Music

emotion

IMAGINATION

DREAM

SUR-REAL

NOVEL

Colors

Creative

analog

TRUTH



# *PRICE*

# *VALUE*

*Cost* ↔ *Perception*

*Affordability* ↔ *Experience*

*Transactional* ↔ *Transformation*

*It's Price Tag* ↔ *What It's Worth*

*What You Pay* ↔ *What You Get*

*Businesses Sell Prices* ↔ *Brands Sell Value*

*Compete On Cheaper Prices* ↔ *Compete On Better Experience*

*Attracts Discount Customers* ↔ *Builds Loyal Customers*

**COLOUR** : Colour acts as an accelerator. Creates visual disruption and implicitly signals value

---





The World's  
**Top 20  
Retailers**  
BY REVENUE IN 2024

Share of Domestic Retail Revenue



Schwarz has the highest international revenue at \$119.9 billion, beating out Amazon's \$105.1 billion.

IKEA has the highest share of international revenue at 97%, operating in 51 countries.

Lower Share of Domestic Retail Revenue



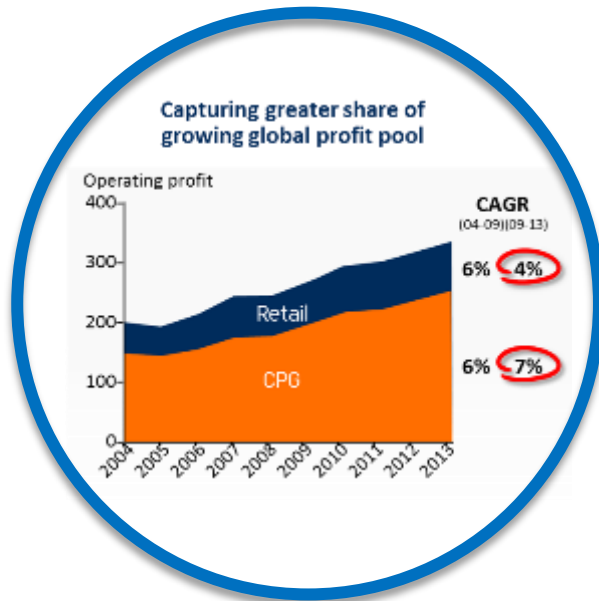
Seven & I has the most locations of any retailer with more than 40,000 worldwide.

Higher Share of Domestic Retail Revenue



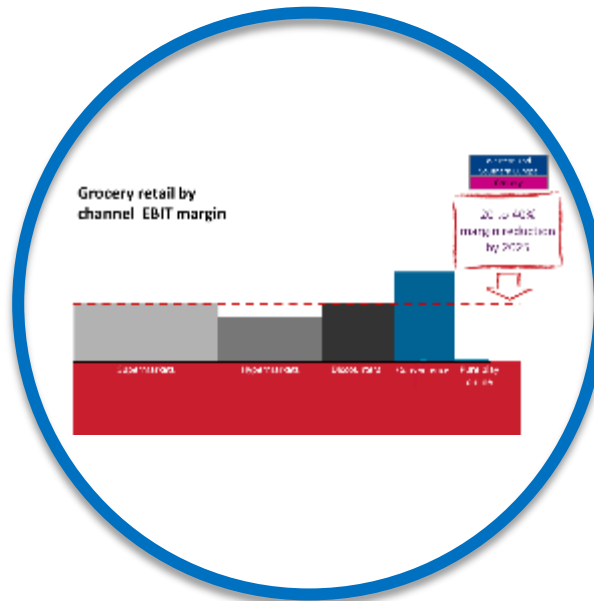
# Several key industry trends impacting the trade environment

## Shifting Profit Pools



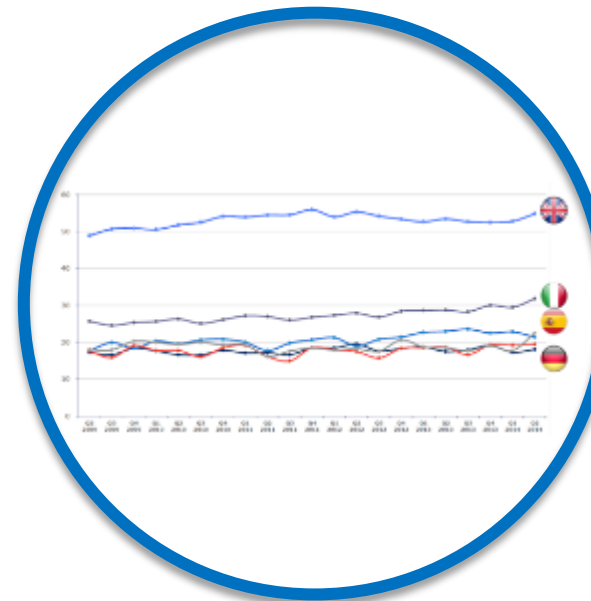
*Retailer profits eroding with customers looking for CPGs to support margins*

## Changing Retailer & GTM Business Models



*D-Commerce & Discounter growth changing the profit models for all and further eroding retailer margins*

## Growing Promotion Intensity



*Volume sold on promotion increasing and reducing total profit pool*

## Increasing Cross Border Buying



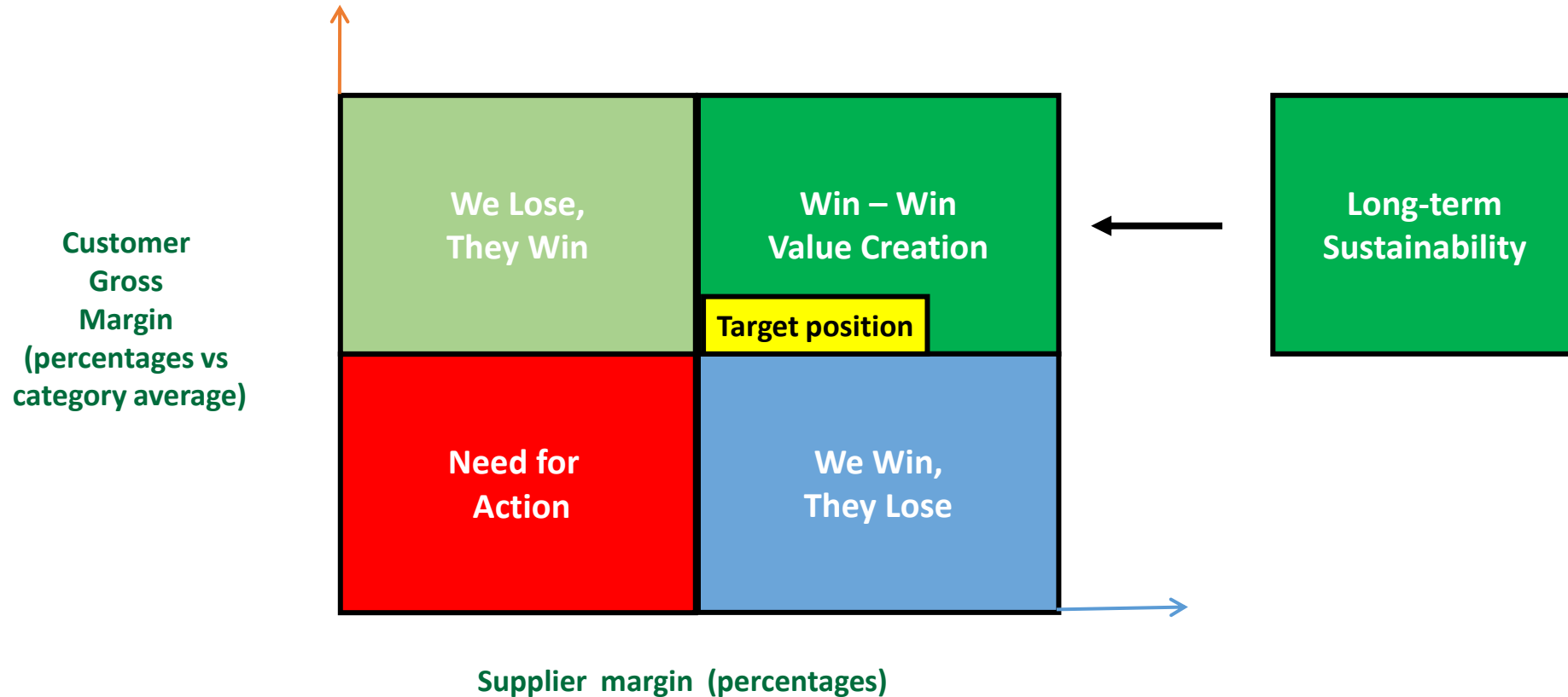
*Discounters, International Accounts & D-Com players taking advantage of prices across multiple markets*



# Trade Profitability

Direct consequence of : Real consumer price  
vs Recommended consumer price & Total Investment Structure

## A Matrix of Margins



Trade Profitability monitoring is key RGM capability

All in-store and retail prices in mention in this presentation are to be clear understood as recommendations only  
Actual in-store prices will always be set solely by retailers

# What is the retailer using each category for ?

## The seven most applied retail marketing strategies

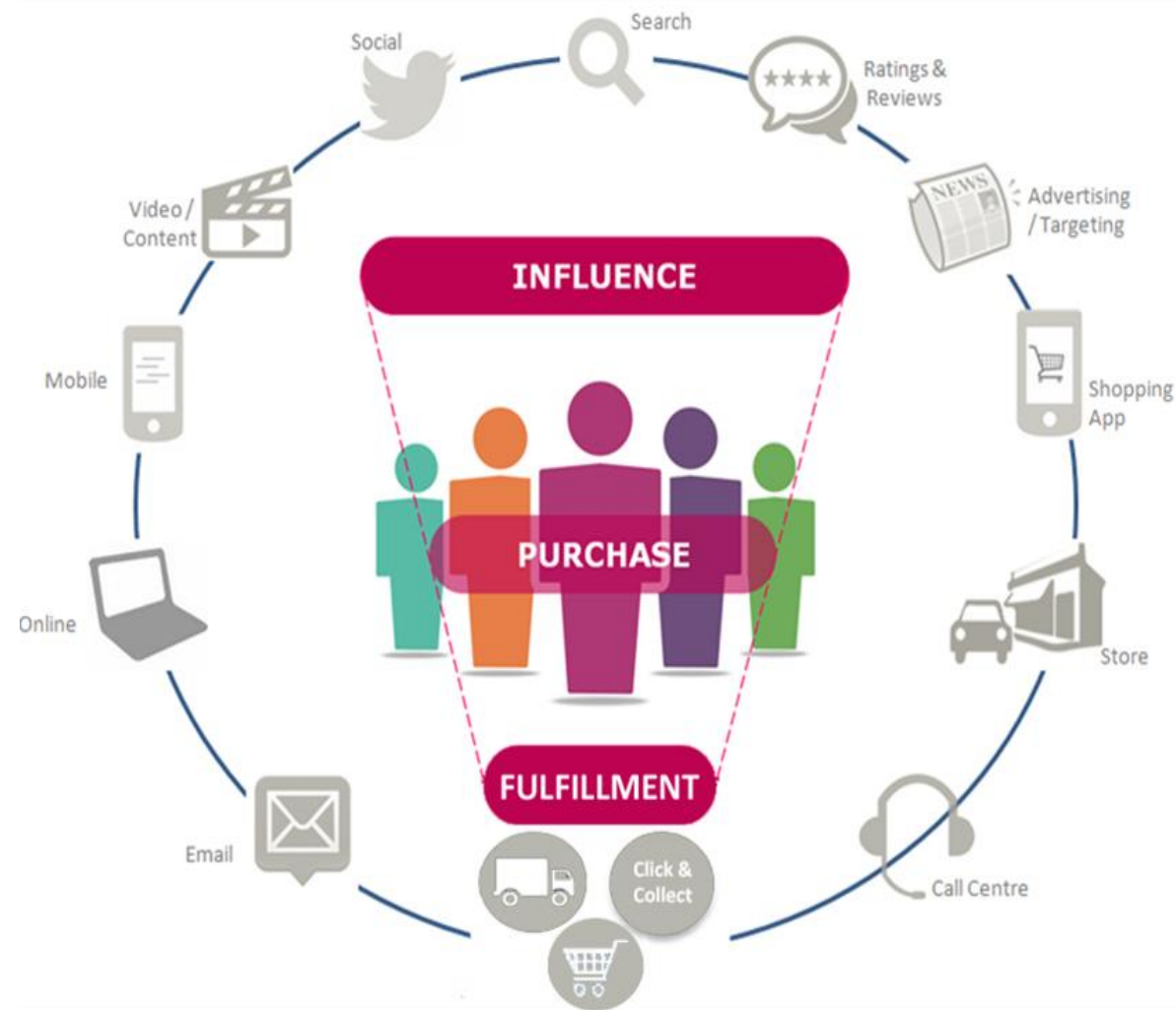
<b>Traffic building</b>	The aim here is to get the customer into the store and purchasing from the category and the store in general.
<b>Transaction building</b>	The aim is to increasing the consumer's average purchase in the category.
<b>Profit generating</b>	This strategy aims to increase the sales of high margin products (>average category margin).
<b>Share protecting</b>	The aim here is to protect the current market share and turnover in sub-categories against competition. The retailer intends to be unbeatable in a specific segment of the category.
<b>Cash generating</b>	The aim of this strategy is to increase cash flow by the quick rotation of absolute value products. This can be achieved via long payment term agreements with the supplier.
<b>Excitement creating</b>	The aim is to meet consumers' needs by offering trendy and innovative products.
<b>Image enhancing</b>	The aim of this strategy is to build a reputation with the target consumer for one of these areas:– pricing; service; quality; or assortment.



# Omnichannel



# Omnichannel, what does it mean?



## Omni-Channel?

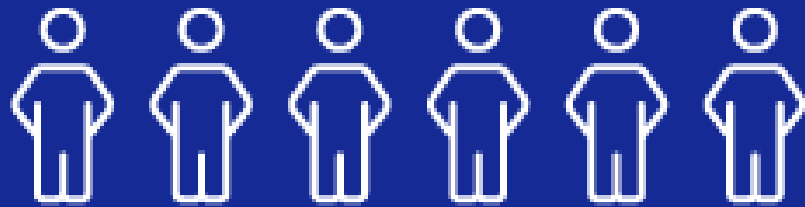
Its about enabling a **seamless, integrated and relevant shopper experience** through the many touch points at the influence, purchase and fulfilment phases of the shopper journey.

## Retailer & Supplier Challenge

Together how do **we win the influence battle** by converting key touch points to **win share of wallet and loyalty** with our shoppers, mutualising and leveraging our data, knowledge and media tools

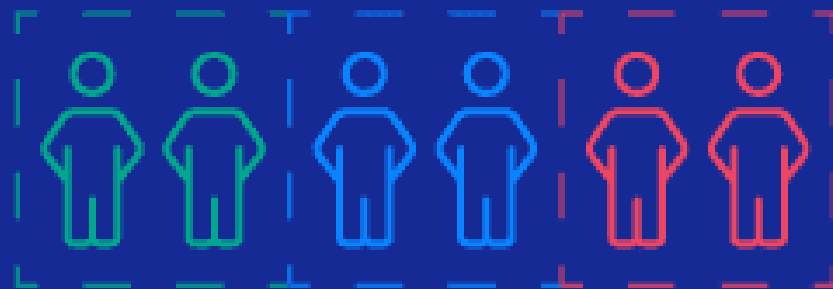


## No personalization



← Non-targeted customers

## Basic Personalization



← Targeted customers

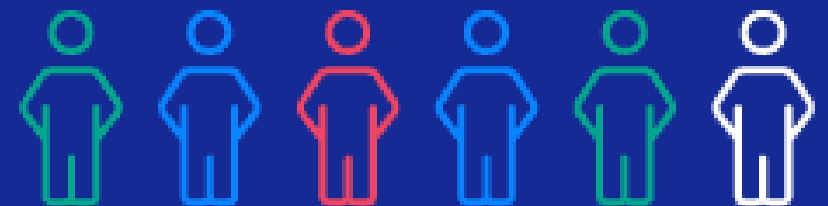
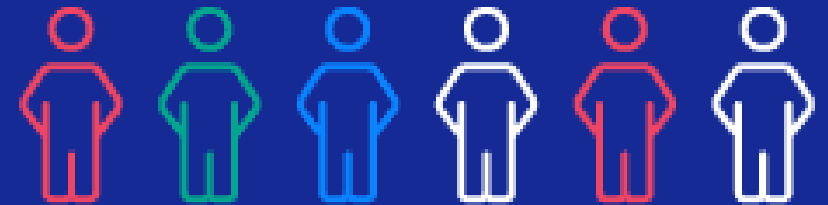
Offer A

Offer B

Offer C

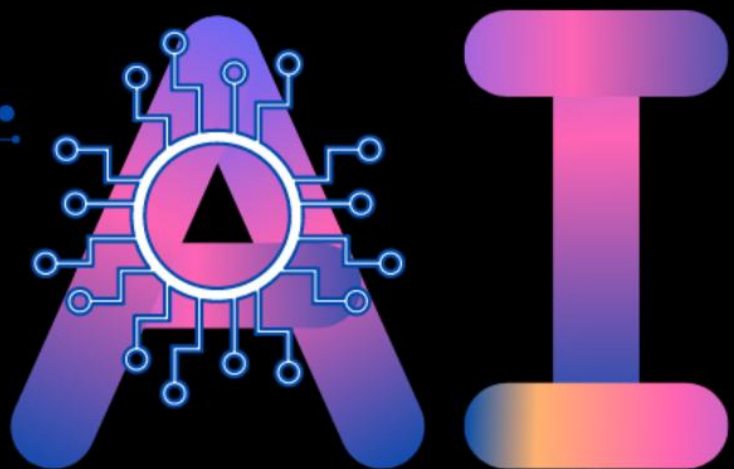
## Hyper-personalization

Hyper-customized offers

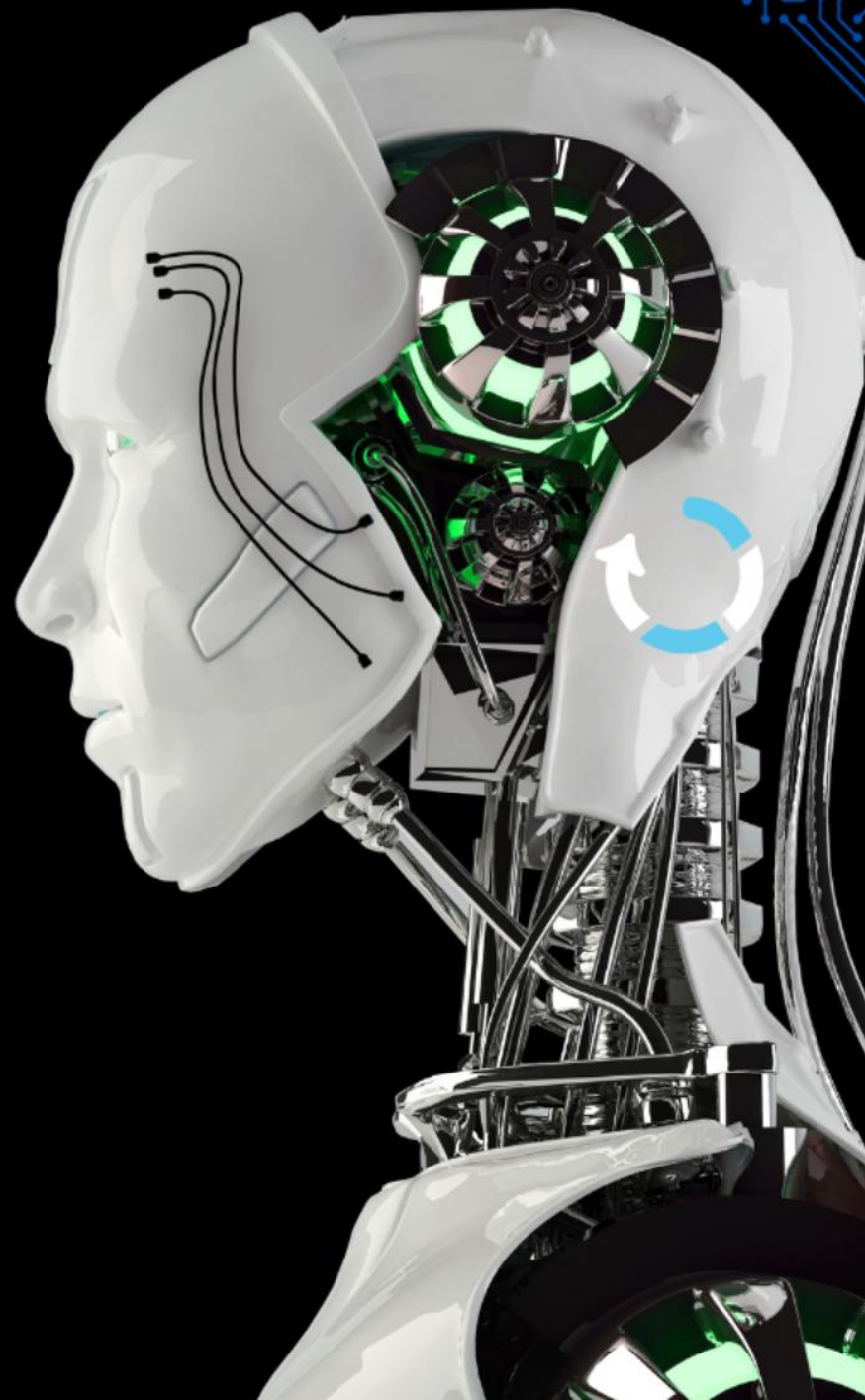


Hyper-customized offers

HOW



WILL TAKE OVER  
THE WORLD





# Digital SRM Program

What information I need to have,  
analyze & plan to  
be able to sell  
More & More profitable  
in a mutual way with customers &  
Consumers

# RM Technology & tools

From legacy TPM  
tools & Excel



Driving faster  
require better tools

To world class  
TPM Platforms































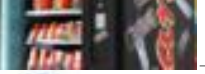




# There are many types of external data relevant for Marketeers

			Description	Proposed ownership
Customer	A Customer	1 Syndicated scan	Store/ Scan data	Customer
		2 Distributor sales out	Customer Sales (RSV) (forecast and actual)	
		3 Inventory	Distributor and retailer inventory	
		4 Merchandising data	Pricing and promotion data, compliance information, online promotion and pricing	
Consumer	B Purchase	1 Retailer POS sales out	Customer Sales (RSV) (forecast and actual), Volume (forecast and actual)	Consumer
		2 Loyalty	Aggregator data or retailer direct consumer purchase data	
		3 Panel data	Retail panel data (e.g., Share of wallet, basket details, spend across stores, products)	
	C Engagement	1 Web performance	Direct web site performance	
		2 In store traffic	Offline traffic, in store visit tracking and behavior	
		3 Web traffic	Online traffic, clickstream	
		4 Web engagement	Registration, delivery preferences, purchase history	
		5 App engagement	Downloads, registration, visits	
		6 Email	Email information, campaign performance	
		7 Survey / polls	Consumer surveys, 3 <sup>rd</sup> party customer feedback	
		8 Mobile tracking	Consumer behavior and movement information	
	D Media	1 Social Media	Personal or professional	
		2 Traditional media	Ad impressions, reach, performance	
	E Other	1 Health data	Bio marker data, health records, pet health	
		2 Demographics <sup>1</sup>	Household income, age, race, gender, etc.	
		3 Financial <sup>1</sup>	Credit score, credit cards	
Market	F Market	1 Macro-trends	Political sentiment, lifestyle preferences (e.g., organic), weather data	Supply/ Consumer (?)
		2 Market trends	Market growth, overall health and consumer trends	
Supply/supply chain	G Supply/supply chain	1 Geospatial/ location	Geographic coordinates, proximity to a retailer	Supply
		2 Routing data	Logistics, route planning and management information	
		3 Supply/supply chain	Raw material, inventory information and tracking	

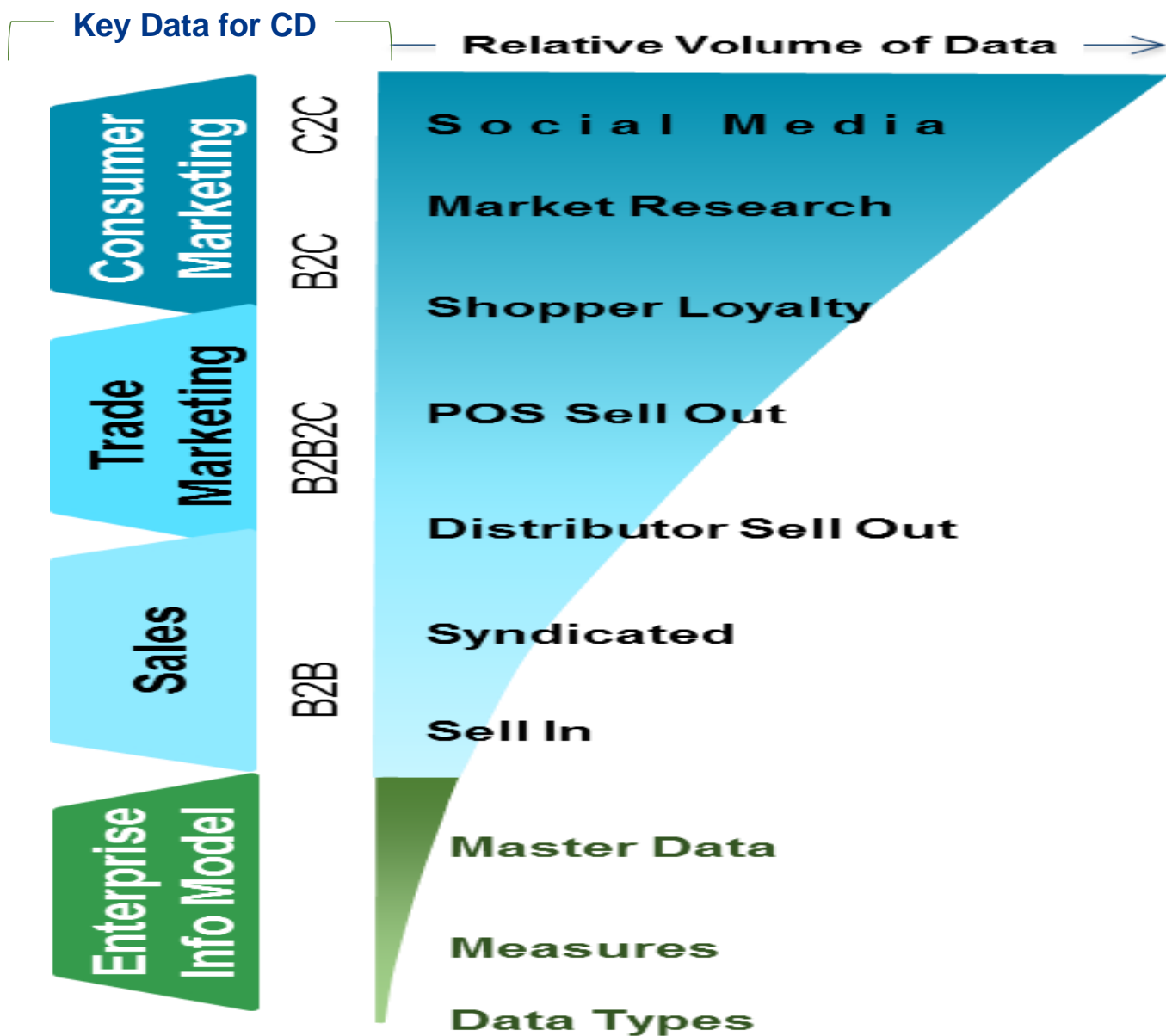
<sup>1</sup> Demographic and financial data can be appended to other consumer data sources to enhance and enrich them

# Channel Hierarchy: Definitions and Examples

CHANNEL	FORMAT	DEFINITIONS	EXAMPLE PLAYERS
Modern grocery	Limited Assortment Retailers (inc. Club & Discounter)	Retailers with limited numbers of SKUs. Includes 2 main types; Club - large outlets in cash & carry format with paid membership schemes); Discounters - Focus on low prices; Can sub-divide further into Hard and Soft based on level of discount	   
	Hypermarket	Large stores that typically sell broad range of non-food as well as food	 
	Supermarket	Mostly grocery items. Includes 'proximity' stores: small supermarkets in urban locations	 
Convenience	Multiple Convenience	Small urban outlets under large grocery retailer banner, often open for extended hours (inc Petrol)	 
	Traditional convenience	Small urban outlets, offering convenience small store format. Usually affiliated to a symbol club, branded fascia retail club or franchise; included group petrol forecourts	 
Traditional independent stores		Independent or family-owned "mom and pop" retail outlets	 
Pet Specialist	Specialist Pet Trade	Specialty pet trade (organized and fragmented)	
	Professional and Vet	Professional breeders and vet channel	
Other specialist	Drugstore/pharmacy	Drugstore and pharmacy	 
	Other	Other e.g. DIY, department stores	 
Ecommerce	Click & mortar	Retail orders where transaction is made online with a player who also has brick & mortar presence; may offer multiple categories, or a limited specialist offering with advice	 
	Pure-play	Retail orders where transaction is made online with a pure-play e-commerce player; can be either "generalist" where all categories of retail are offered, or "specialist"	  
Out of Home	QSR & Cafe	Establishments that prepare and serve food – specifically Quick Service Restaurant chains and cafes	 
	Entertainment	Cinemas	
	Vending	Standalone vending machines	
	Other food service	Includes all further HORECA establishments that prepare and serve food: hotels, restaurants, bars, pubs, clubs, work places, schools, universities, catering as well as	 

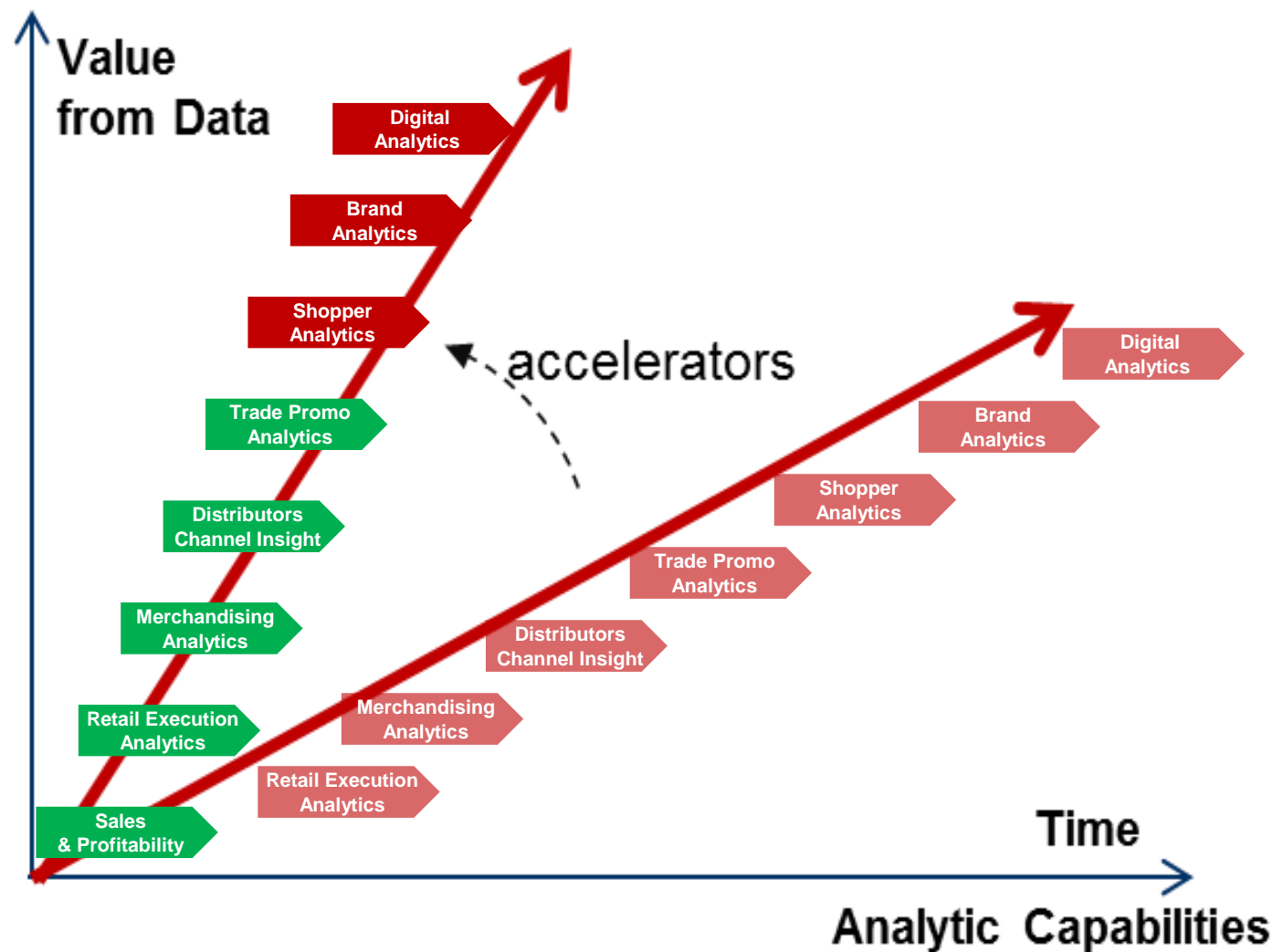
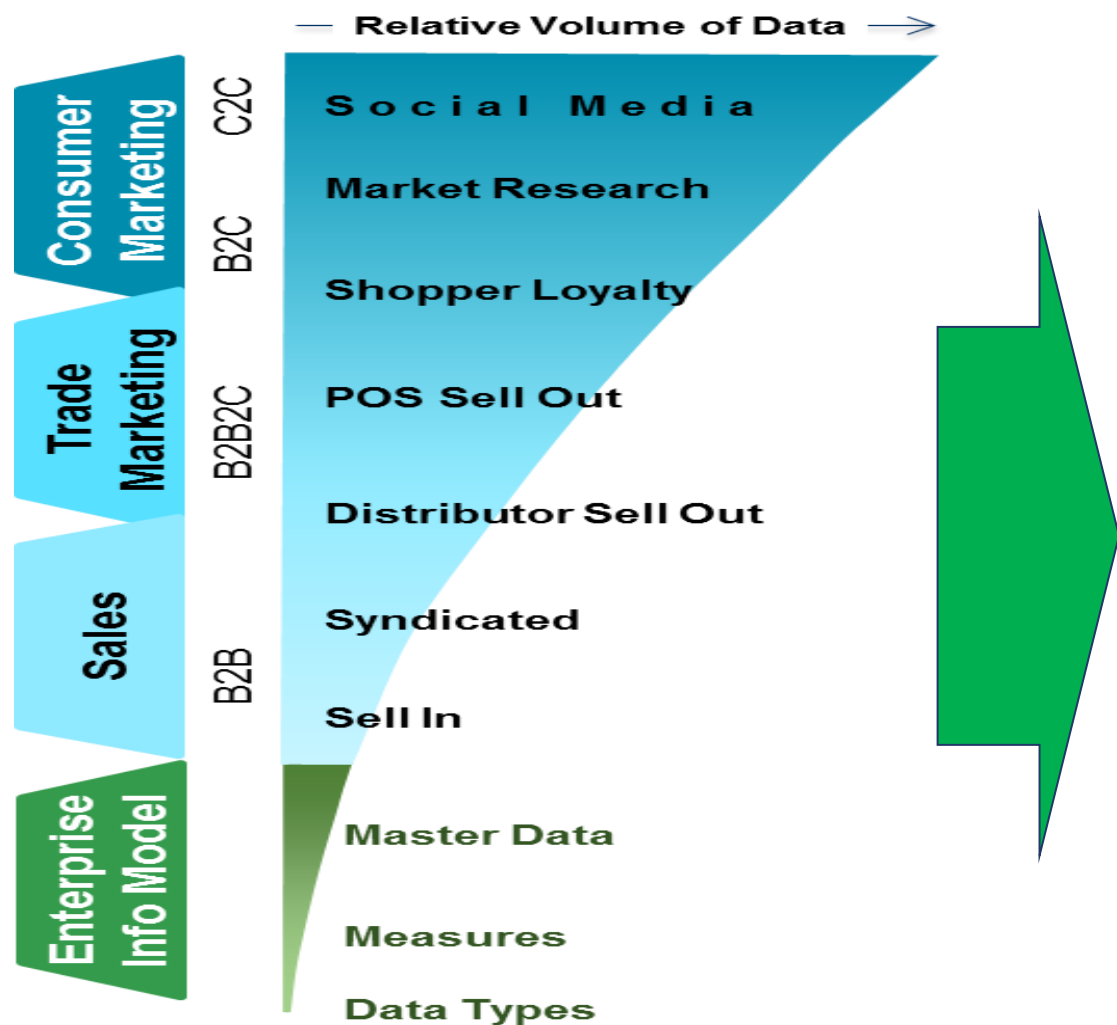


# Analytics and BIG Data & Speed to Value



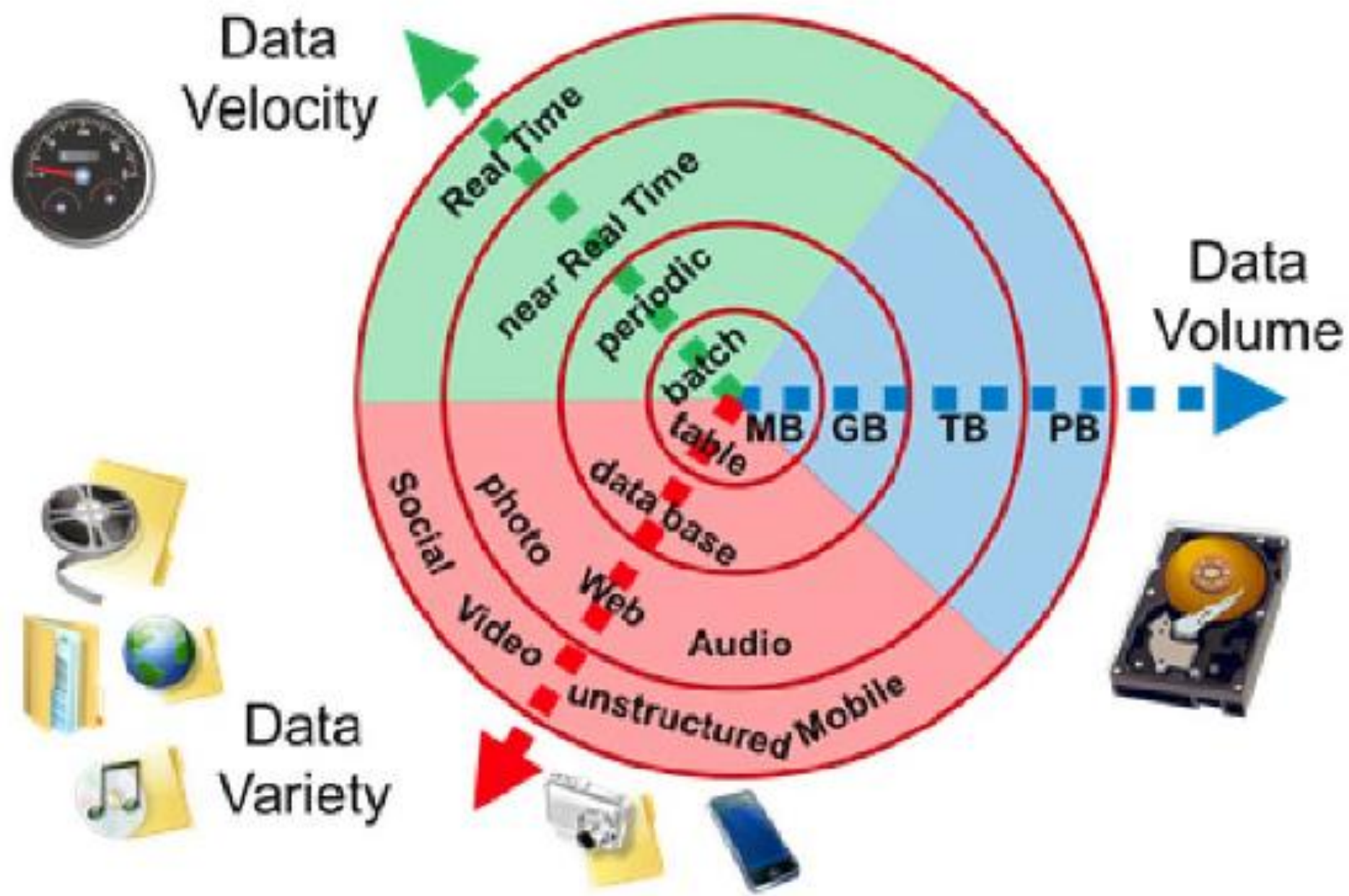
# Analytics and BIG Data & Speed to Value

## Key Data for CD





[illegible]





## 40 ZETTABYTES

(40 TRILLION GIGABYTES)  
of data will be created by  
2020, an increase of 300  
times from 2005



## Volume SCALE OF DATA

It's estimated that  
**2.5 QUINTILLION BYTES**  
(2.3 TRILLION GIGABYTES)  
of data are created each day



# The FOUR V's of Big Data

From traffic patterns and music downloads to web history and medical records, data is recorded, stored, and analyzed to enable the technology and services that the world relies on every day. But what exactly is big data, and how can these massive amounts of data be used?

As a leader in the sector, IBM data scientists break big data into four dimensions: **Volume, Velocity, Variety and Veracity**

Depending on the industry and organization, big data encompasses information from multiple internal and external sources such as transactions, social media, enterprise content, sensors and mobile devices. Companies can leverage data to adapt their products and services to better meet customer needs, optimize operations and infrastructure, and find new sources of revenue.

By 2015  
**4.4 MILLION IT JOBS**  
will be created globally to support big data,  
with 1.9 million in the United States



As of 2011, the global size of  
data in healthcare was  
estimated to be

**150 EXABYTES**  
(161 BILLION GIGABYTES)



**30 BILLION  
PIECES OF CONTENT**  
are shared on Facebook  
every month



## Variety DIFFERENT FORMS OF DATA

By 2014, it's anticipated  
there will be

**420 MILLION  
WEARABLE, WIRELESS  
HEALTH MONITORS**

**4 BILLION+  
HOURS OF VIDEO**  
are watched on  
YouTube each month



**400 MILLION TWEETS**  
are sent per day by about 200  
million monthly active users



The New York Stock Exchange  
captures

**1 TB OF TRADE  
INFORMATION**  
during each trading session



By 2016, it is projected  
there will be

**18.9 BILLION  
NETWORK  
CONNECTIONS**

— almost 2.5 connections  
per person on earth

## Velocity ANALYSIS OF STREAMING DATA

Modern cars have close to  
**100 SENSORS**  
that monitor items such as  
fuel level and tire pressure



**1 IN 3 BUSINESS  
LEADERS**

don't trust the information  
they use to make decisions



**27% OF  
RESPONDENTS**

in one survey were unsure of  
how much of their data was  
inaccurate

## Veracity UNCERTAINTY OF DATA

Poor data quality costs the US  
economy around

**\$3.1 TRILLION A YEAR**



# 5 V's OF DATA



## VOLUME

Amount of Data



## VARIETY

Diversity of Data



## VELOCITY

Speed of  
Data Generation



## VERACITY

Accuracy of Data

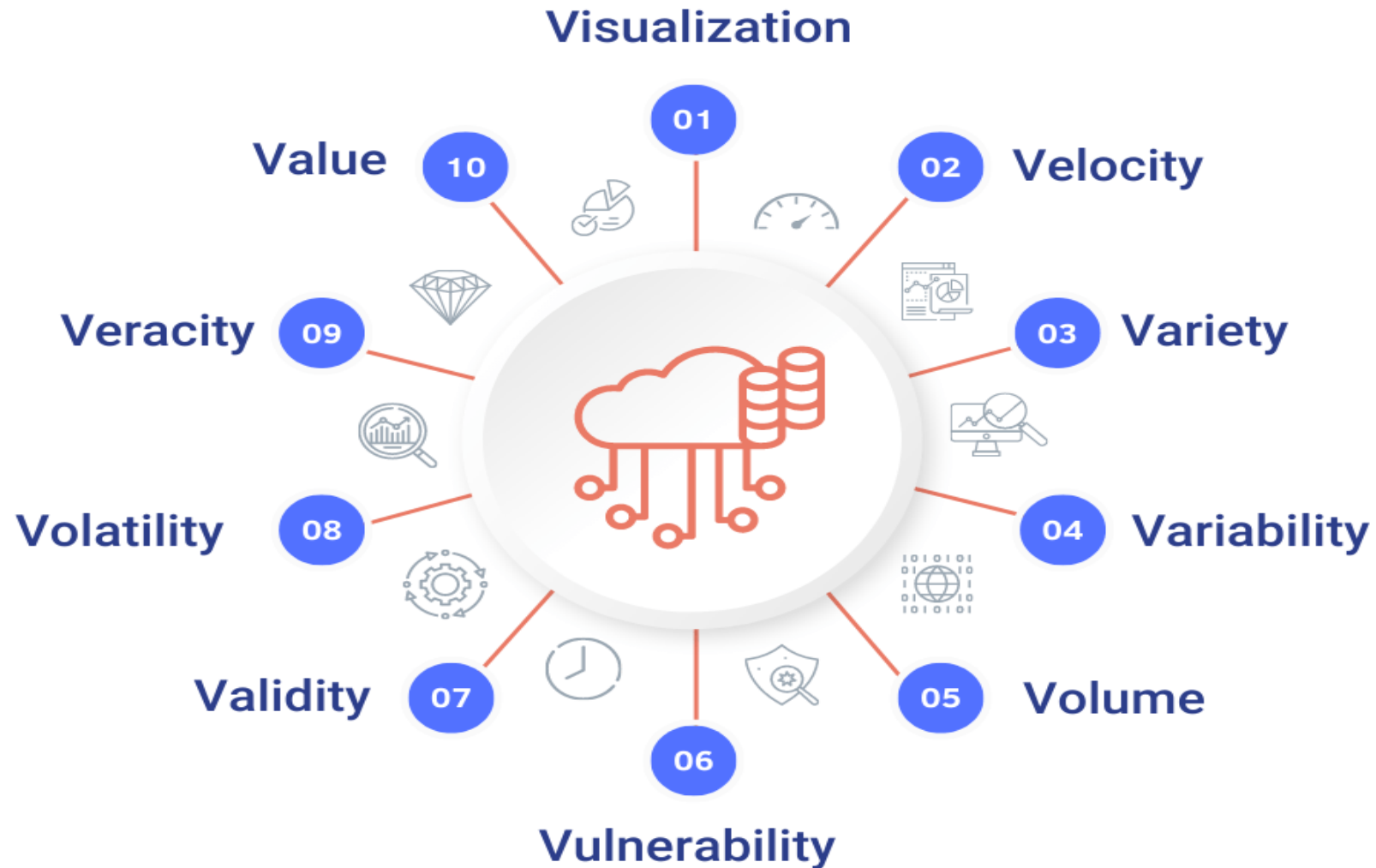


## VALUE

Worth of Data

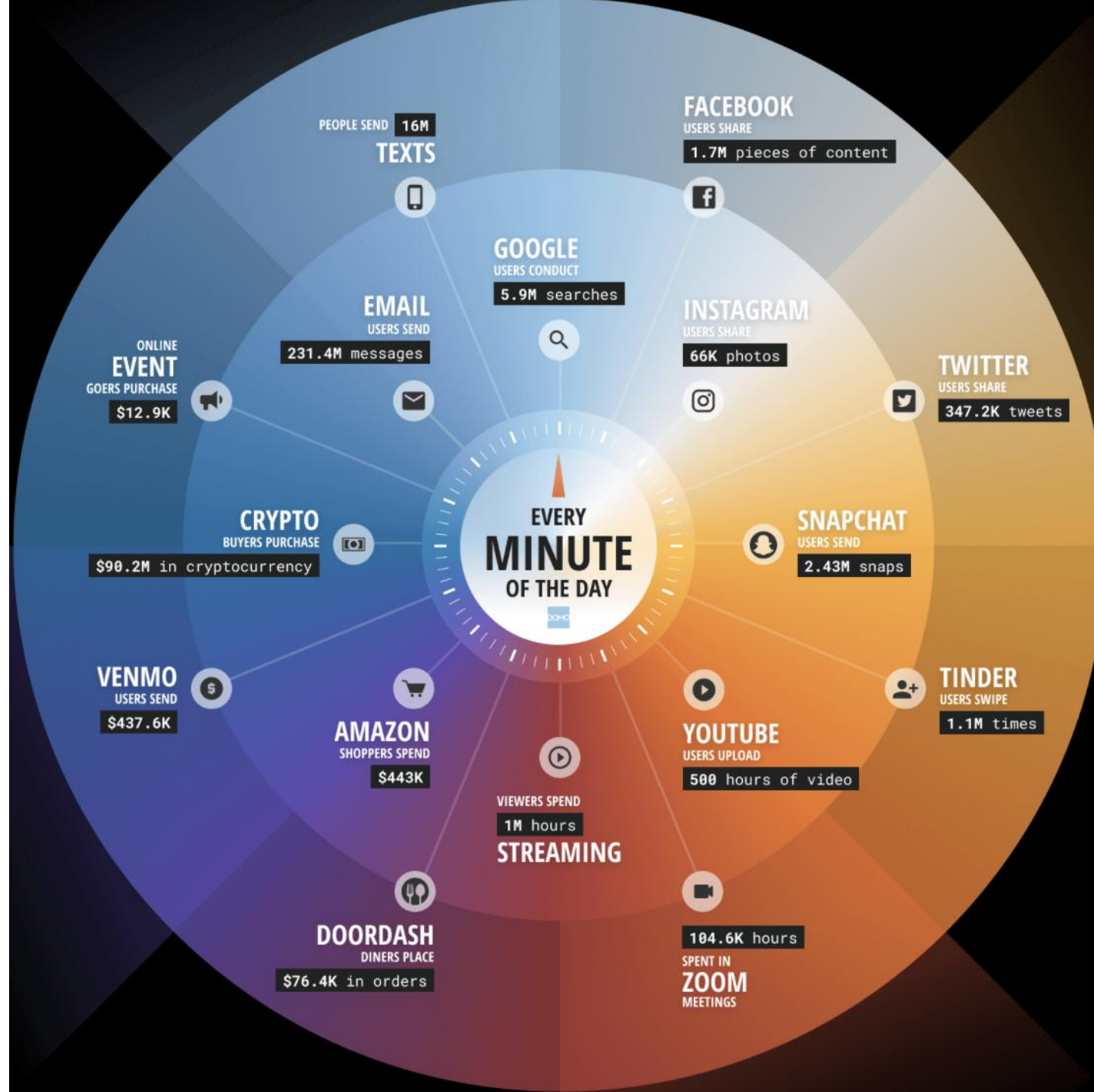


# Mastering the 10 Vs of **big data**



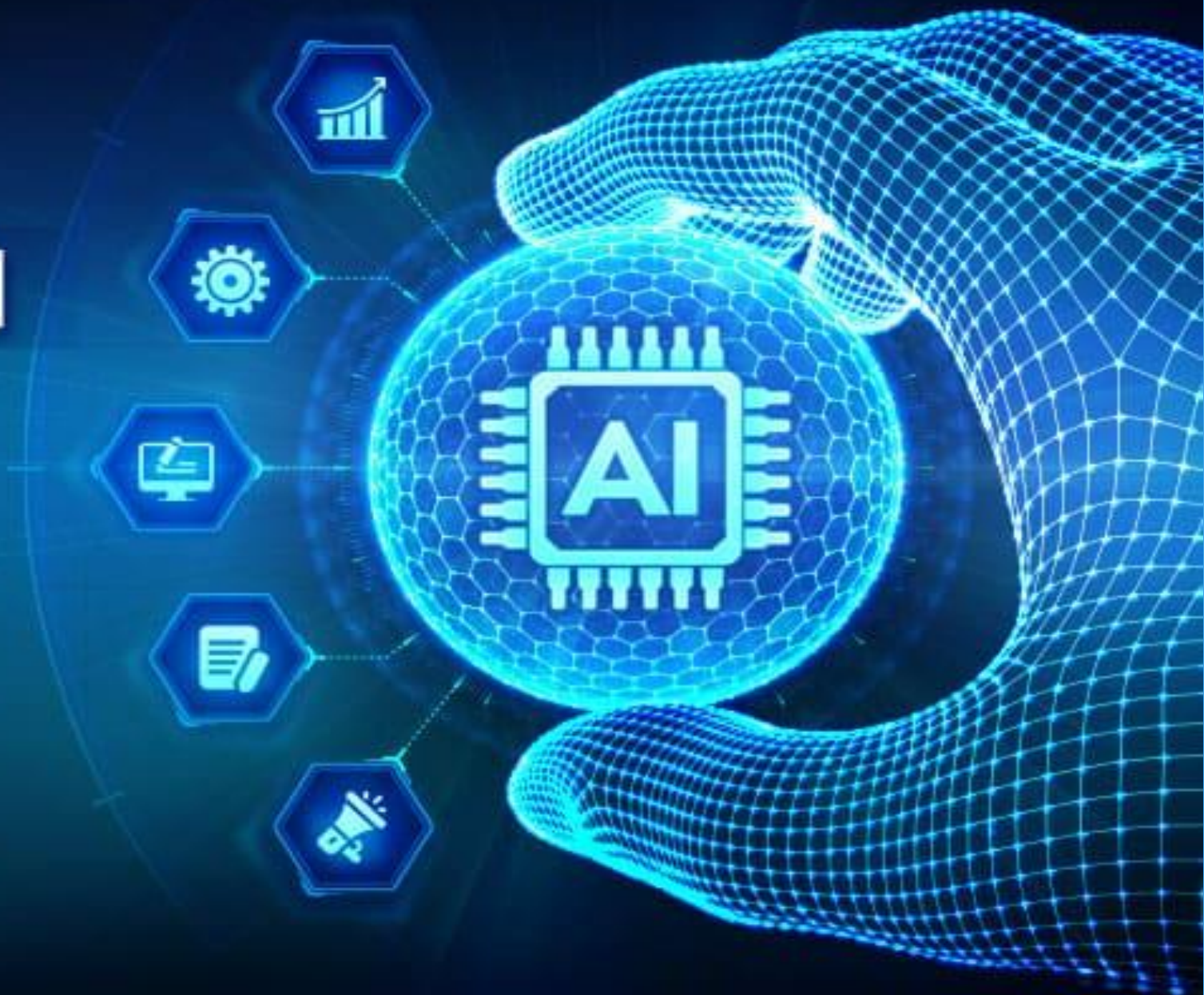






# THE IMPACT OF AI

On Content Marketing  
Creating Compelling  
Content with Artificial  
Intelligence







## Cross-industry applications

<b>Manufacturing</b> LANDING AI INSTRUMENTAL elementary féro labs	<b>Warehouse automation</b> Agility Robotics nimble THIRD WAVE AUTOMATION	<b>Sales &amp; contact center</b> OBSERVE-AI CRESTA 循环智能 RECURRENT AI	<b>Search</b> Twelve Labs YOU jine	<b>Cybersecurity</b> OBSIDIAN CHEQ Duality		
<b>Customer feedback analysis</b> unit	<b>Location data</b> SAFEGRAPH	<b>Worker safety &amp; incident prevention</b> Urbint	<b>Business intelligence</b> AIBLE Pecan	<b>Engineering design</b> NEURAL CONCEPT Physna	<b>IT &amp; devops automation</b> harness cast	<b>Other R&amp;D</b> sparkcognition InstaDeep™

## Industry-specific applications

<b>Finance &amp; insurance</b> zeni Unit21 hazy EvolutionIQ feedzai cervest TRACTABLE	<b>Retail</b> Depict Afresh nuro Crossing Minds cosmose AI avataar	<b>Healthcare</b> SWORD HEALTH ACTIV SURGICAL Rad AI OWKIN Syllable healx Insilico Medicine Whisper Curai Health ALIFE	<b>Telecom</b> DEEPSIG net AI	<b>Aerospace &amp; defense</b> SHIELD AI MODERN INTELLIGENCE			
<b>Government</b> zencity	<b>Auto</b> waabi Apex.AI autox PHIAR nodar	<b>Agriculture</b> regrow IRON OX	<b>Construction</b> BUILT ROBOTICS CANVAS	<b>Maritime</b> BEARING.ai	<b>Gaming</b> 99wp inworld	<b>Waste management</b> AMP ROBOTICS	<b>Media</b> WELLSAID SURREAL

## AI development tools

<b>AI chips</b> LUMINOUS GRAPHCORE SambaNova UNTETHER AI M	<b>Data annotation</b> sama Snorkel	<b>Synthetic data</b> gretel	<b>Data de-identification</b> PRIVATE AI	<b>Data quality &amp; observability</b> SUPERCONDUCTIVE MC MONTE CARLO Anomalo		
<b>Version control &amp; experiment tracking</b> iterative Pachyderm neptune.ai	<b>Model validation &amp; monitoring</b> LatticeFlow TROJ.AI ROBUST INTELLIGENCE fiddler	<b>ML platforms</b> anyscale Unbox ABACUS.AI DataRobot	<b>Machine learning deployment</b> OctoML	<b>Resource optimization</b> run:ai	<b>Computer vision</b> ENCORD	<b>Natural language processing</b> Hugging Face co:here EXPLOIS AI21 labs

# The Generative AI Application Landscape v2

A work in progress



## Text

### MARKETING



### KNOWLEDGE



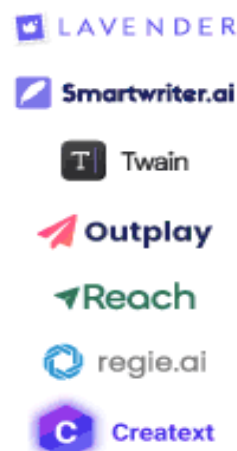
### GENERAL WRITING



### AI ASSISTANTS



### SALES



### SUPPORT (CHAT/EMAIL)

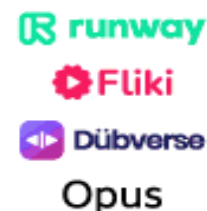


### OTHER

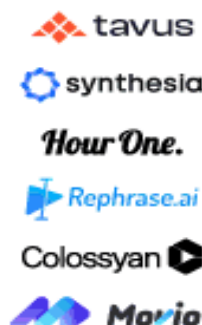


## Video

### EDITING/GENERATION



### PERSONALIZED VIDEOS



MODELS: OPENAI GPT-3, DEEPMIND GOPHER, FACEBOOK OPT, HUGGING FACE BLOOM, COHERE, ANTHROPIC, AI2, GPT-NEOX, GPT-J, AI21, ALIBABA, YANDEX, ETC.

MODELS: MICROSOFT X-CLIP, META, MAKE-A-VIDEO



## Image

### IMAGE GENERATION

MidJourney

craiyon

WOMBO.AI

> ROSEBUD.AI

Lexica

mage.space

KREA

OpenArt

PLAYGROUND

PhotoRoom

alpaca

Nyx gallery

artbreeder

### CONSUMER/SOCIAL

MidJourney

### MEDIA/ADVERTISING

SALT

THE  
CULTURE  
DAO

### DESIGN

Diagram

VIZCOM

Poly

INTERIORAI

uizard

Aragon

maket

CALA

MODELS: OPENAI DALL-E 2 STABLE DIFFUSION  
CRAIYON

## Code

### CODE GENERATION

GitHub Copilot

replit GhostWriter

tabnine

MUTABLEAI

### TEXT TO SQL

AI 2sql\*

seek

### WEB APP BUILDERS

Debuild

Enzyme

durable

### DOCUMENTATION

Mintlify

Stenography

### OTHER

excelformulabot

MODELS: OPENAI GPT-3 TABNINE CODEGEEEX

## Speech

### VOICE SYNTHESIS

RESEMBLE.AI

broadn

WELLSAID

coqui

podcast.ai

descript overdub

Fliki

Listnr

REPLICA

VOICEMOD

MODELS: OPENAI

## 3D

### 3D MODELS/SCENES

mirage

CSM

MODELS: DREAMFUSION NVIDIA GET3D MDM  
APPLE ML

## Other

### MUSIC

SPLASH

Mubert

DARABOT

Alva Technologies

Endel

boomy

Harmonai

SONIFY

### GAMING

AI DUNGEON

### RPA

Adept

māyā

### AI CHARACTERS/AVATARS

Character.AI

inworld

The Simulation

OASIS

### BIOLOGY/CHEMISTRY

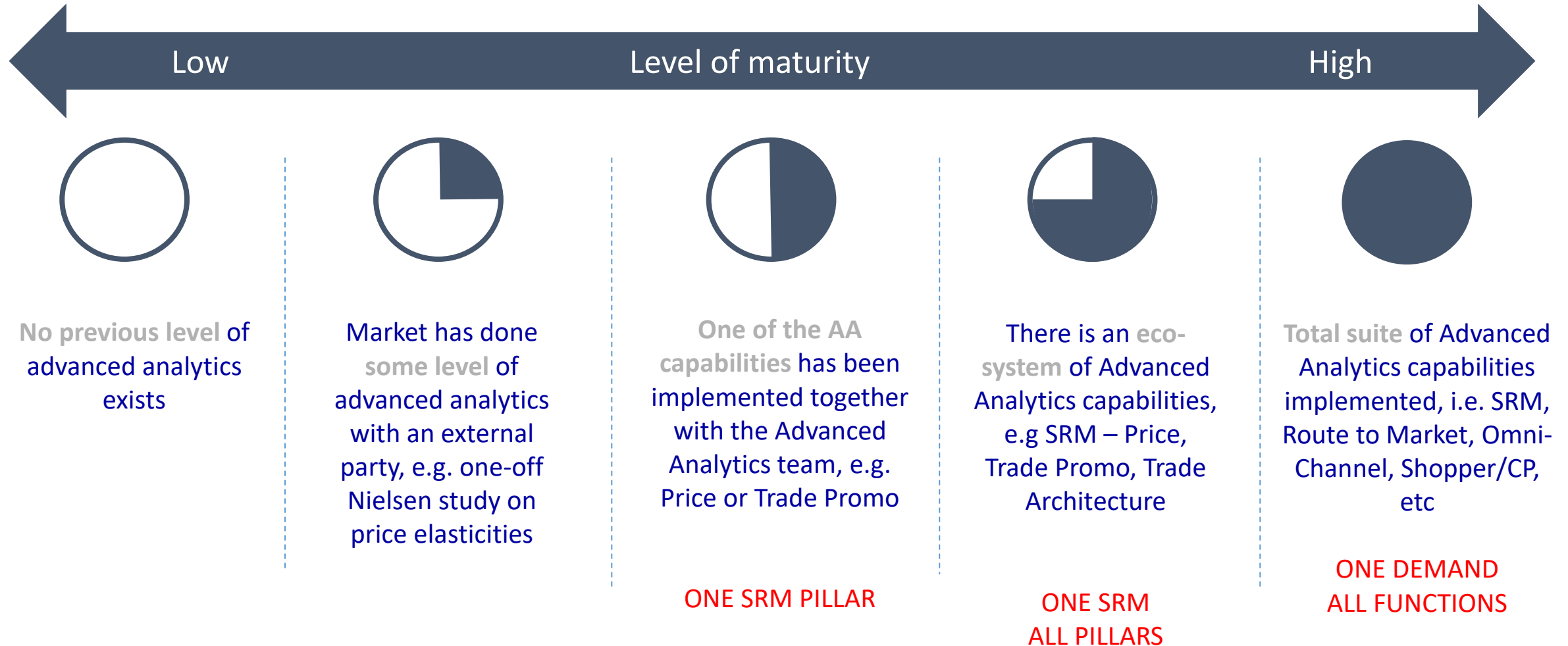
Cradle

### VERTICAL APPS

Harvey

MODELS: OPENAI JUKEBOX

# Advanced Analytics Maturity





# Scarcity of :

# TALENT





It's a complex world indeed....



**Today The competition within FMCG is significant and delivering consistent Growth is not easy anymore !**



## Market Type

Type 1	Type 2	Type 3	Type 4
Traditional Trade Fragmented Market Up to 20% MT	Hybrid market 20% to 60% MT	Fully developed Market (many customers) 60% to 80% MT	Concentrated Market More than 80% MT 5 Customers
India Pakistan Egypt Africa	China Brazil Mexico Indonesia South Africa Turkey Russia Argentina Thailand Philippines Arabia(KSA-UAE)	USA Italy Japan Poland Chile Spain Hungary Israel Greece Portugal	UK Germany France Netherlands Canada Australia Switzerland Austria Belgium Denmark Finland Ireland Sweden

## THE new economic context



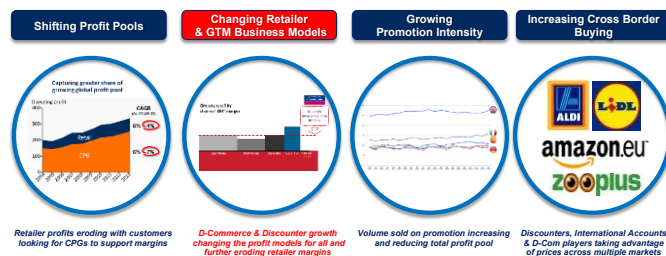
## Everybody wants Promotions



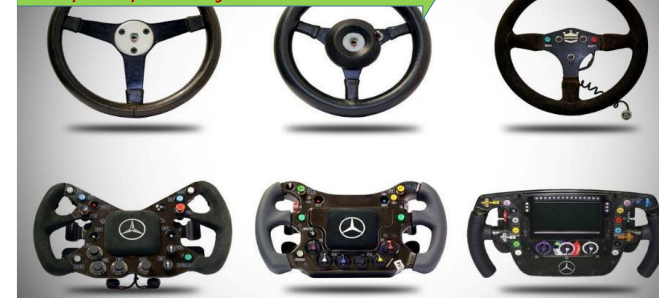
The MAGIC WORD : "PRICE"  
ent simplified.....



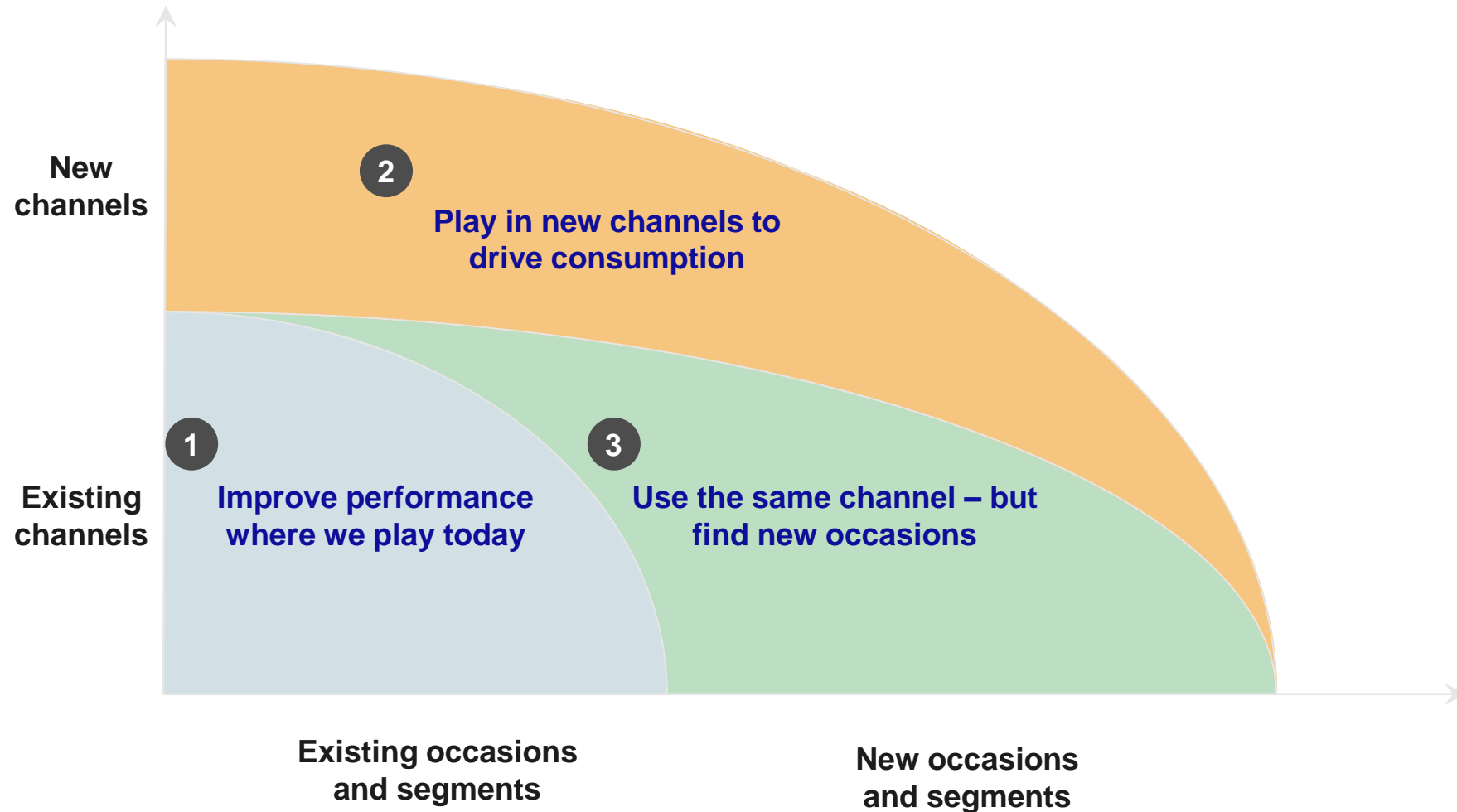
## Several key industry trends impacting the trade environment



What Digital solutions to invest in  
TPM /JBP /BI Analytics ?



# Market development needed to drive growth

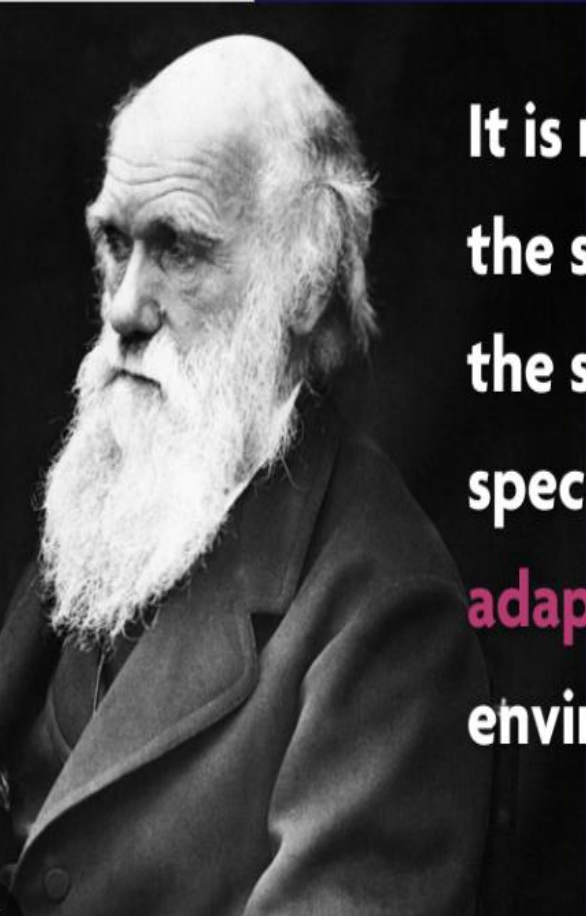




	<i>Drivers</i>	<i>Impact</i>	<i>Needs</i>
<b>V</b> olatility	<i>Change Nature Change Dynamics Change Speed Change Rate</i>	<i>Instability Loss of Control Increased Risk</i>	<b>V</b> ision
<b>U</b> ncertainty	<i>Unpredictability Potential Surprises Unknown Impacts Unknown Outcomes</i>	<i>Indecisiveness Increased Analysis Delayed action</i>	<b>U</b> nder- standing
<b>C</b> omplexity	<i>Task Correlation Interdependencies Interrelationships Interoperability</i>	<i>Data Overload Decline in Productivity Mistakes Learning of the fly</i>	<b>C</b> larity
<b>A</b> mbiguity	<i>Unclear Cause Unclear Action Unclear Aims Unclear Effect</i>	<i>Doubts Distrust Lack of Confidence Delays</i>	<b>A</b> gility

# THE ENVIRONMENT IS CHANGING

We need to adapt to the changing environment in order to grow



It is not the most intellectual of the species that survives; it is not the strongest that survives; but the species that [...] is able best to adapt and adjust to the changing environment in which it finds itself.

—Charles Darwin

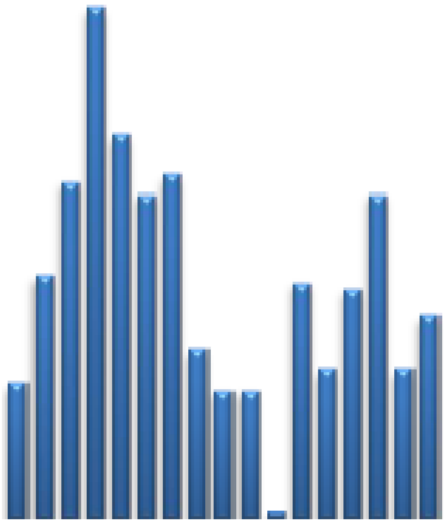
- Sales Channels are blurring.
- Technology is developing very fast (connected shopper).
- Retail competition is fiercer than ever before.
- We need to learn fast new things in order to win in this environment.



# Growth

Consistent

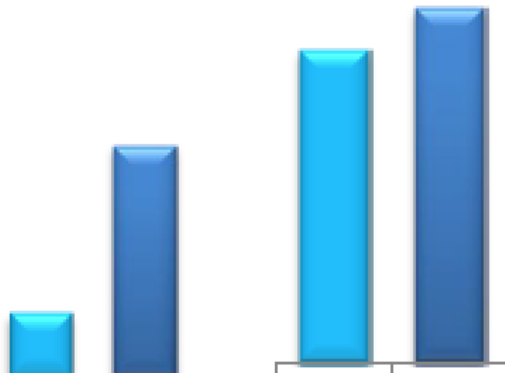
USG%



Competitive

Volume YTD

Value YTD



Profitable

GM%



Responsible





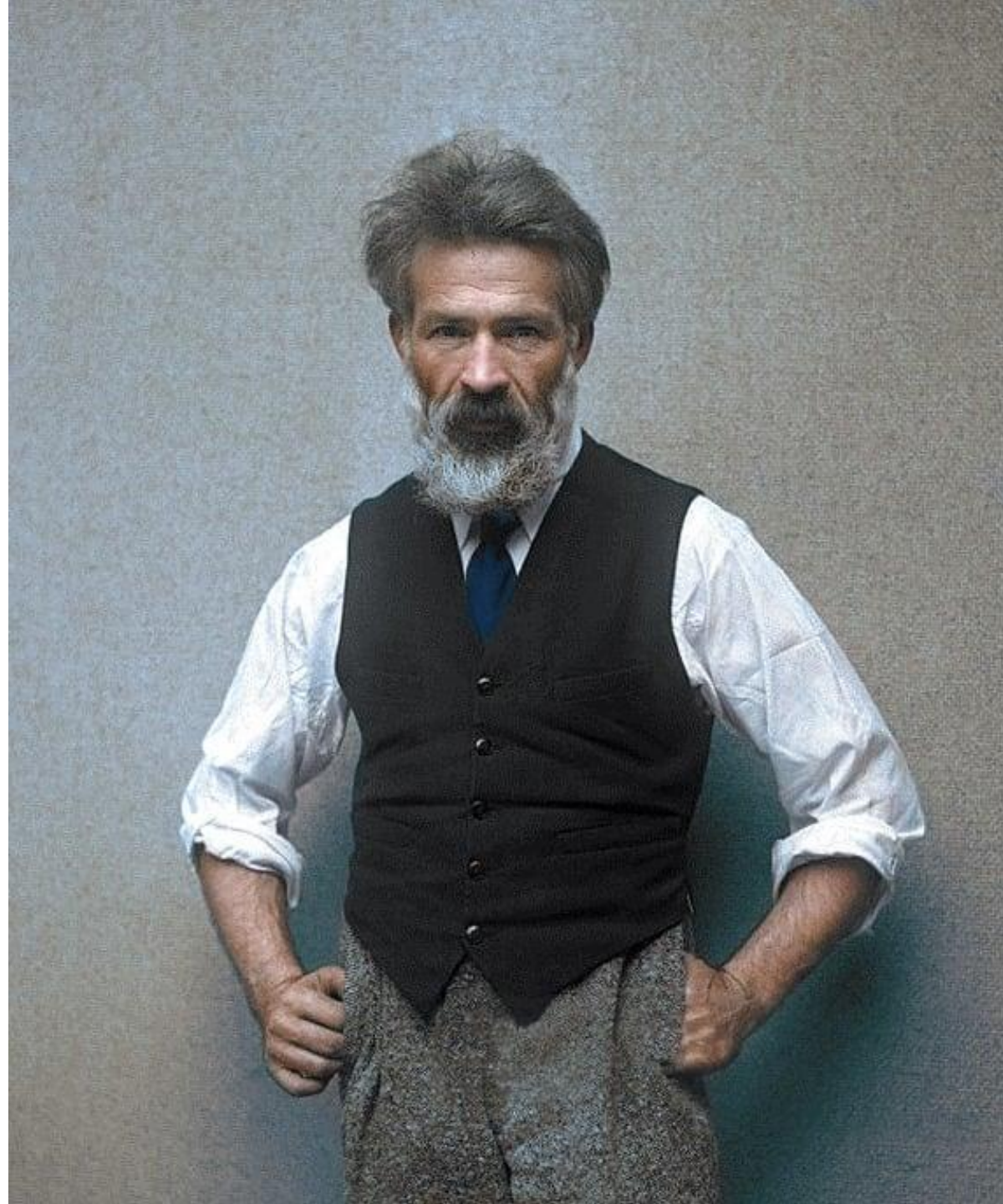
## Session topics



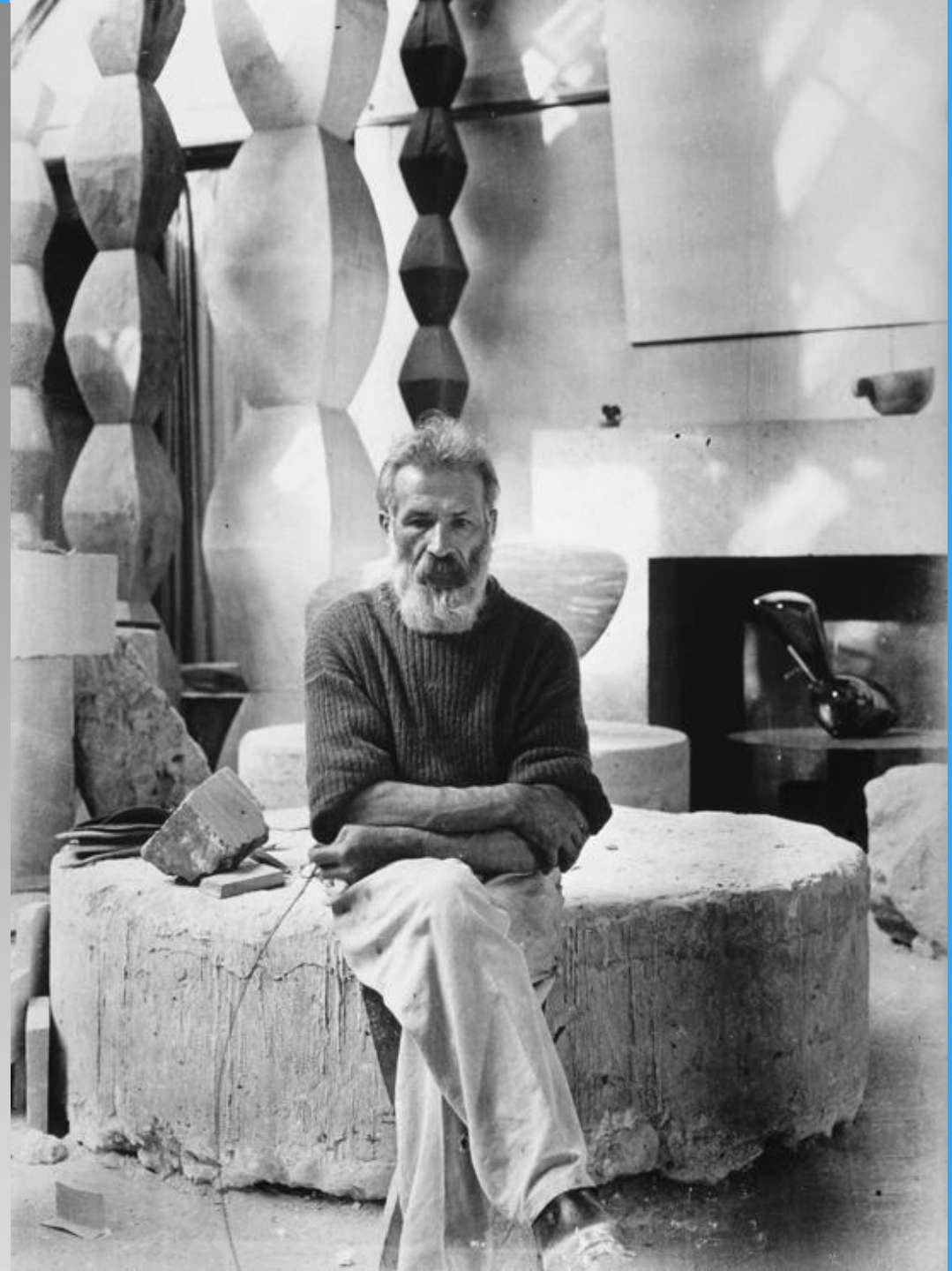
**“simplicity  
is complexity  
resolved”**

said Constantin Brancusi

Romanian artist considered one of the most  
influential sculptors of the 20th century.









As one of the founding figures of Modernism,  
Brancusi radically simplified figurative forms,

composing works in bronze, marble, stone, and wood.

**In 2017, his sculpture "La muse endormie"  
(Sleeping Muse-1913),  
sold for a record-breaking \$57.4 million at  
Christie's.**

Today, Brancusi's works are held in the collections of the Metropolitan Museum of Art in New York, the Philadelphia Museum of Art, the Centre Georges Pompidou in Paris, and the Tate Modern in London.





Be clear what you chose to do !



Same Oranges.  
More Juice.

